### NEW YORK CITY TRANSIT AUTHORITY MTA BUS COMPANY

## INCLUDING NEW YORK CITY TRANSIT AUTHORITY AFFILIATES: Manhattan and Bronx Surface Transit Operating Authority Staten Island Rapid Transit Operating Authority

# LOCAL RATES OF FARE AND REGULATIONS GOVERNING THE FURNISHING OF PASSENGER TRANSPORTATION

ON

#### REGULAR SCHEDULED SERVICE

Subway Fares Local Bus Fares SIRTOA Train Fares Express Bus Fares Paratransit Fares

Effective October 1, 2020

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#### NYCTA & AFFILIATES, MTABC TARIFF

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#### I. INTRODUCTION

- 1. This Tariff delineates the fares charged for regular scheduled bus and subway service operated in the City of New York by the New York City Transit Authority (NYCTA), the MTA Bus Company (MTABC), the Manhattan and Bronx Surface Transit Operating Authority (MaBSTOA) and the Staten Island Rapid Transit Operating Authority (SIRTOA) and for paratransit service operated under contract for the NYCTA.
- 2. Basic fares charged by the NYCTA, MTABC and NYCTA Affiliates may be paid by SingleRide Ticket, value-based MetroCard (also referred to as Regular MetroCard), time-based MetroCard, or cash (on buses only).

Regular Fare Services (Subway, Local Bus, and SIRTOA)

Fare Category	Fare/Fare Medium
Basic Fare	<ul> <li> A valid SingleRide Ticket (sold for \$3.00) or the deduction of \$2.75 from a valid value-based MetroCard.</li> <li>Payment of \$2.75 with combination of MetroCard then coin on buses only.</li> <li>Payment of \$2.75 in exact change on buses only.</li> <li>Swipe or dip of valid time-based MetroCard*</li> </ul>
Senior Citizen/Disabled—Subway	Deduction of \$1.35 per trip from a valid Reduced Fare MetroCardSwipe of valid Reduced Fare Round Trip MetroCardSwipe of valid time-based Reduced Fare MetroCard.*
Senior Citizen/DisabledLocal Bus	\$1.35 in exact change or the deduction of \$1.35 from a valid Reduced Fare MetroCard or the payment of \$1.35 with a combination of Reduced Fare MetroCard. then coinDip of valid Reduced Fare Round Trip MetroCardDip of valid time-based Reduced Fare MetroCard.*
Senior Citizen/Disabled—SIRTOA	<ul> <li>Deduction of \$1.35 from a valid Reduced Fare MetroCard.</li> <li>Swipe of valid Reduced Fare Round Trip MetroCard.</li> <li>Swipe of valid time-based Reduced Fare MetroCard.*</li> </ul>
ADA Paratransit-eligible person approved for Paratransit services	Swipe of valid Zero Fare MetroCard
Children 44" & Under Accompanied by Adult	Free

<sup>\*</sup> See Section I.7, page 3, for complete list of time-based MetroCards (unlimited ride passes).

#### Express Bus Service

<u>Fare Category</u> <u>Fare/Fare Medium</u>

Basic Fare -- The deduction of \$6.75 from a valid value-based

MetroCard.

--Dip of valid time-based "7-Day Express Bus Plus"

MetroCard.\*

Senior Citizen/Disabled

(Off-Peak Only)

-- The deduction of \$3.35 from a valid Reduced Fare

MetroCard.

Children Under 2 Years on Adult's Lap Free

\* See Section I.7, page 3, for complete list of time-based MetroCards (unlimited ride passes).

Paratransit Service

Basic Fare \$2.75 or the presentation of a valid TransitChek

Fare

Access-A-Ride Coupon.

Transfers (Value-based MetroCard)	<u>Fare</u>
Local Bus/Local Bus	Free with MetroCard* or electronic paper transfer if appropriate fare paid on first bus and transfer to second bus completed within two hours.
Local Bus/Subway	Free with MetroCard* if appropriate fare deducted at first farebox (or turnstile) and transfer to paid area (or vehicle) completed in two hours.
Express Bus to Local Bus or Subway	Free with MetroCard* if appropriate express bus fare is deducted and the transfer is completed within two hours.
Local Bus or Subway to Express Bus	MetroCard* transfer to express bus with "step-up" charge to appropriate express bus fare if transfer completed within two hours.
Express Bus to Express Bus	MetroCard* transfer with no additional "step-up" charge if transfer completed within two hours.

A Step-up charge equal to the difference between the fare for a higher fare service and the fare for a lower fare service will be deducted from a MetroCard\* when used to transfer from a lower fare service to a higher fare service.

\*Value-based MetroCard

- 3. Value-based MetroCards are sold at a minimum value of \$5.50 and increments of \$0.25 and a maximum value of \$80 at all station booths (\$2.75 MetroCards will be sold to reduced fare customers only). Prevalued MetroCards are sold at selected locations. Passengers conducting transactions at station booths can add value to valid MetroCards such that the maximum card value does not exceed \$100. A cardholder with a MetroCard with some value but less than the applicable fare for regular fare service may add the amount required to bring the card up to the appropriate fare. A value-based card may be traded in at station booths any time up to one year after the expiration date, and may be traded in through the MetroCard Customer Claims Unit up to two years after the expiration date. Value-based MetroCards are also sold at MetroCard vending machines (see paragraph 8, below).
- 4. SingleRide Tickets are available for \$3.00 from MetroCard vending machines only. This ticket is valid for a single ride on the subway or SIRTOA when swiped at an entry turnstile, or for a single ride on a local bus when dipped in the bus farebox, provided the ticket is used within two hours of its purchase. This ticket is not valid on express buses. This ticket is not valid for free intermodal transfers; however, an electronic local bus transfer may be obtained on request when using the ticket to board a local bus.
- 5. MetroCards may be purchased or refilled with both value or time at station booths or MetroCard vending machines; value will be deducted when valid time has expired. A \$1.00 fee will be charged for a new MetroCard purchased at a subway station or MTA commuter rail station or from a MetroCard vending machine
- 6. The following passes (time-based unlimited ride MetroCards) are available at station booths or MetroCard vending machines and other authorized locations (See Section II.M for conditions of use):

Pass Category	Pass Price	Conditions		
30-Day MetroCard	\$127	Valid for unlimited rides on NYCTA subway		
		or NYCTA/MaBSTOA/MTABC local bus or		
Reduced Fare 30-Day MetroCard**	\$63.50	SIRTOA, taken within 30 days of initial		
		swipe or dip of pass. Pass valid until 11:59		
		pm on 30 <sup>th</sup> day.		
Calendar Monthly MetroCard	\$127	Valid for unlimited rides on NYCTA subway		
(Available only through mail subscription		or NYCTA/MaBSTOA/MTABC local bus or		
as part of joint commuter ticket or to		SIRTOA, if used within specified calendar		
participants in the Premium TransitChek		month.		
MetroCard program.)				
Continued on next page.				

\*\* Available only to qualifying senior and disabled customers with Reduced Fare photo-ID Cards. Note that Reduced Fare MetroCard may be encoded with both value and time; value will be deducted when valid time has elapsed.

7. Passes available at station booths or MetroCard vending machines and other authorized locations (continued):

Pass Category	Pass Price	Conditions
Reduced Fare EasyPay MetroCard	\$63.50	Reduced Fare EasyPay subscribers billed up
(Available through Reduced-Fare		to a maximum of \$63.50 per month for
EasyPay subscription program.)		NYCTA subway and
		NYCTA/MaBSTOA/MTABC local bus trips.
7-Day Express Bus Plus MetroCard	\$62	Valid for unlimited rides on NYCTA subway
		or NYCTA/MaBSTOA/MTABC express or
		local bus or SIRTOA, taken within 7 days of
		initial swipe or dip of pass. Pass valid until
		11:59 pm on 7 <sup>th</sup> day.
7-Day MetroCard	\$33	Valid for unlimited rides on NYCTA subway
		or NYCTA/MaBSTOA/MTABC local bus or
Reduced Fare 7-Day MetroCard*	\$16.50	SIRTOA, taken within 7 days of initial swipe
		or dip of pass. Pass valid until 11:59 pm on
		7 <sup>th</sup> day.

<sup>\*</sup> Available only to qualifying senior and disabled customers with Reduced Fare photo-ID Cards. Note that Reduced Fare MetroCard may be encoded with both value and time; value will be deducted when valid time has elapsed.

- 8. Purchase or refill of fare media at MetroCard vending machines may be made with cash or with credit/debit cards specified by NYCTA. Passengers may transfer value from one value-based card to another value-based card at vending machines from 30 days prior to the expiration date until one year after the expiration date. Expired value-based MetroCards can also be traded in through the MetroCard Customer Claims Unit up to two years after the expiration date. Both value and time may be added to MetroCards at MetroCard vending machines.
- 9. Rules and regulations governing the above fares are outlined in subsequent sections of this Tariff.

#### II. REGULAR FARE SERVICES

#### A. Covered Services

- 1. This section delineates the fares, rules, and regulations governing the following regular fare services provided by the New York City Transit Authority, MTA Bus Company and New York City Transit Authority Affiliates:
  - a. NYCTA Subway Service.
  - b. NYCTA/MaBSTOA/MTABC Local Bus Service.
  - c. SIRTOA Train Service.

#### B. Basic Fare

- 1. The Basic Fare for Regular Fare Services is \$2.75.
  - a. NYCTA Subway Service. The deduction of \$2.75 from a valid value-based MetroCard or the swipe of a valid SingleRide Ticket or valid time-based MetroCard (pass) at an entry turnstile at any station entitles a passenger to a one-way trip in either direction on any subway route or combination of subway routes through designated transfer points.
  - b. <a href="NYCTA/MaBSTOA/MTABC Local Bus Service">NYCTA/MaBSTOA/MTABC Local Bus Service</a>. The deduction of \$2.75 from a valid value-based MetroCard\* or dipping a valid SingleRide Ticket or a valid time-based MetroCard in the bus farebox or the payment of \$2.75 with a combination of MetroCard then coin or \$2.75 in exact change upon entry entitles a passenger to a one-way trip in either direction on any local bus route operated by the NYCTA, MaBSTOA, or MTABC.
  - c. <u>SIRTOA Train Service</u>. The deduction of \$2.75 from a valid value-based MetroCard\* or the swipe of a valid SingleRide Ticket or valid time-based MetroCard entitles a passenger to a one-way trip on any SIRTOA train in either direction between the St. George and Tottenville terminals. Fares will be collected only from passengers entering or exiting at the St. George Terminal and Tompkinsville station. Passengers using value-based MetroCards traveling from St. George to Tompkinsville or from Tompkinsville to St. George will have only one fare deducted. SingleRide Tickets are not valid for trips between St. George and Tompkinsville.

#### Basic Fare (continued)

- 2. Value-based MetroCards are sold at a minimum value of \$5.50 and increments of \$0.25 and a maximum value of \$80 at all station booths. Prevalued MetroCards are sold at selected locations. Passengers conducting transactions at station booths can add value to valid MetroCards such that the maximum card value does not exceed \$100. A cardholder with a MetroCard with some value but less than the applicable fare for regular fare service may add the amount required to bring the card up to the appropriate fare. A value-based card may be traded in at station booths any time up to one year after the expiration date, and may be traded in through the MetroCard Customer Claims Unit up to two years after the expiration date. Value-based MetroCards are also sold at MetroCard vending machines (See paragraph 6, below).
- 3. SingleRide Tickets are available for \$3.00 from MetroCard vending machines only. This ticket is valid for a single ride on the subway or SIRTOA when swiped at an entry turnstile, or for a single ride on a local bus when dipped in the bus farebox, provided the ticket is used within two hours of its purchase. This ticket is not valid on express buses. This ticket is not valid for free intermodal transfers; however, an electronic local bus transfer may be obtained on request when using the ticket to board a local bus.
- 4. MetroCards may be purchased or refilled with both value or time at station booths or MetroCard vending machines; value will be deducted when time has expired. A \$1.00 fee will be charged for a new MetroCard purchased at a subway station or MTA commuter rail station or from a MetroCard vending machine
- 5. Time-based Unlimited Ride MetroCards (passes) are sold at station booths and MetroCard vending machines and other locations authorized by the NYCTA by agents authorized by the NYCTA. A complete list of these instruments appears in Appendix VIII. For conditions of use of unlimited ride MetroCards see Section ILM.
- 6. Purchase or refill of fare media at MetroCard vending machines may be made with cash or with credit/debit cards specified by NYCTA. Passengers may transfer value from one value-based card to another value-based card at vending machines from 30 days prior to the expiration date until one year after the expiration date. Expired value-based MetroCards can also be traded in through the MetroCard Customer Claims Unit up to two years after the expiration date. Both value and time may be added to MetroCards at vending machines.

#### C. Senior Citizen/Disabled Reduced Fare

1. A senior citizen aged 65 and older or a disabled individual is entitled, 24 hours a day, seven days a week, to ride regular scheduled NYCTA, MTABC and NYCTA Affiliates subway, local bus, and SIRTOA train services at a reduced fare, as follows:

#### a. NYCTA Subway Service.

- (1) A senior citizen or disabled individual purchasing a \$2.75 Reduced Fare Round Trip MetroCard is entitled to two one-way trips on all regular scheduled subway routes, SIRTOA service (entering or exiting at St. George or Tompkinsville only), and all NYCTA/MaBSTOA/MTABC local bus routes, subject to all applicable conditions listed in this tariff.
- (2) A senior citizen or disabled individual holding a Senior Citizen & Disabled Individual Reduced Fare MetroCard (RFM) issued to that person by NYCTA is entitled to a one-way trip in either direction on any subway route or combination of subway routes through designated transfer points upon deduction of \$1.35 from their RFM or when a valid time-based RFM is swiped at any entry turnstile at any station, subject to all applicable conditions in this tariff.
- b. <a href="NYCTA/MaBSTOA/MTABC Local Bus Service">NYCTA/MaBSTOA/MTABC Local Bus Service</a>. A senior citizen or disabled individual paying \$1.35 in exact change or having \$1.35 deducted from a valid Reduced Fare MetroCard or the payment of \$1.35 with a combination of MetroCard then coin or dipping a valid Reduced Fare Round Trip MetroCard or dipping a valid time-based RFM (pass) in the farebox upon entry to any local bus is entitled to a one-way trip on all NYCTA/MaBSTOA/MTABC local bus routes, subject to all applicable conditions listed in this tariff.

#### c. SIRTOA Train Service.

(1) A senior citizen or disabled individual having \$1.35 deducted from a RFM or swiping a valid time-based RFM at St. George Terminal or Tompkinsville as described in Section 1.a.(2) above is entitled to a one-way trip on any SIRTOA train in either direction, subject to all applicable conditions listed in this tariff.

#### C. <u>Senior Citizen/Disabled Reduced Fare</u> (continued)

- (2) A senior citizen or disabled individual purchasing a \$2.75 Reduced Fare Round Trip MetroCard is entitled to two one-way trip on all regular scheduled subway routes, SIRTOA (entering or exiting at St. George or Tompkinsville only), and all NYCTA/MaBSTOA/MTABC local bus routes, subject to all applicable conditions listed in this tariff.
- d. A senior citizen or disabled individual who is part of the account-based RFM EasyPay subscription program will be billed according to recorded use of NYCTA and other transportation agencies in the program up to a maximum of \$63.50 per month for subway and local bus trips. The \$63.50 maximum charge shall not include express bus fares and step-up charges, for which customers will be billed separately.

#### 2. Senior Citizen & Disabled Individual Reduced Fare MetroCard

- a. RFMs will have no value when issued by NYCTA. Cardholders can add value to valid RFMs at any station booth and at other locations determined by NYCTA at a minimum value of \$5.50 and with increments of \$0.25 and a maximum value of \$80 per transaction provided that the maximum card value does not exceed \$100. A cardholder with a RFM with some value but less than \$1.35, may add the amount required to bring the card up to \$1.35. Cardholders can also add value to valid RFMs at MetroCard vending machines using cash or credit/debit cards specified by NYCTA.
- b. Cardholders can add time to valid RFMs at any station booth or MetroCard vending machine and at other locations determined by NYCTA. A complete list of unlimited ride MetroCards (passes) available to qualifying reduced fare customers appears in Appendix VIII.

#### C. <u>Senior Citizen/Disabled Reduced Fare</u> (continued)

- c. RFMs are for the exclusive use of the person issued the card. Use by any other person will result in confiscation of the card and the elimination of reduced-fare privileges.
- d. Passengers using a value-based Reduced Fare MetroCard to enter the subway system must have a value on the MetroCard of at least \$1.35.
- e. Passengers may transfer value or time on an expired card to a valid card for up to one year at station booths and vending machines, and up to two years after the expiration date through the MetroCard Customer Claims Unit.
- f. RFM Redemption -- see Section II.M.
- 3. A senior citizen or disabled individual not paying the fare with a Reduced Fare MetroCard (RFM) must display a valid identification card each time he or she rides at reduced fare. The following identification is acceptable:

#### a. <u>Senior Citizens</u>

- (1) Medicare card issued by the Social Security Administration.
- (2) Permanent senior citizen identification pass issued by the New York City Department for the Aging.
- (3) Temporary senior citizen identification pass issued by the New York City Department for the Aging.
- (4) Valid Senior Citizen Individual Reduced Fare MetroCard (RFM) issued to that person by the NYCTA.
- (5) Valid Driver's License (or legal equivalent issued to non-drivers) from any state.
- (6) Valid passport from any country.

#### b. <u>Disabled Individuals</u>

- (1) Medicare card issued by the Social Security Administration.
- (2) Permanent disabled person photo identification pass issued by the Metropolitan Transportation Authority or the New York City Department of Transportation.
- (3) Temporary disabled person photo identification pass issued by the Metropolitan Transportation Authority or the New York City Department of Transportation.
- (4) Paratransit Identification Card issued by the NYCTA.
- (5) Valid Disabled Individual Reduced Fare MetroCard (RFM) issued to that person by the NYCTA.

#### C. <u>Senior Citizen/Disabled Reduced Fare</u> (continued)

Additional identification may be required by the NYCTA station agent, NYCTA/MaBSTOA/MTABC bus driver, or SIRTOA ticket agent.

Identification passes may be used only by the person to whom issued, and must be kept in possession of the senior citizen or disabled passenger during the trip.

#### 4. Rules Governing Access for Certain Disabled Passengers

- a. A disabled individual in a wheelchair is permitted to enter designated NYCTA subway stations and to ride NYCTA/MaBSTOA/MTABC local bus service prior to paying his or her fare, subject to all applicable conditions listed in this tariff. A disabled individual in a wheelchair will pay his or her fare by mailing \$1.35 to the Transit Authority in a prepaid envelope supplied by the station agent or bus driver. On the subway system, prepaid envelopes are available at designated wheelchair-accessible stations only (see Appendix I).
- b. As stations are equipped with special card-activated autogates, a disabled person who, due to a mobility impairment, is unable to operate a turnstile without assistance, or who, due to the need for accompaniment by a service animal, is unable to use certain turnstiles, may enter through the autogate by dipping a valid special RFM in the device provided and having \$1.35 deducted or no deduction when a valid special time-based RFM is dipped. Such a disabled person may also exit the paid area of an equipped station by dipping the special RFM in the device provided in the paid area, activating the special exit gate, with no fare deducted.
- c. For purposes of this tariff, the term "service animal" shall mean a guide dog, signal dog, or any other animal individually trained to perform tasks for the benefit of a person with a disability that such person is unable to perform due to such disability, such as guiding persons with impaired vision or alerting persons with impaired hearing to sounds.

#### D. Transfers

- 1. <u>Subway Transfers</u>. Regular and reduced fare subway passengers are entitled to transfer free between certain subway lines at designated transfer stations. No MetroCard or electronic paper transfers are required at physically connected transfer stations.
- 2. <u>Subway/Local Bus Free Transfers</u>. Regular or reduced fare passengers using value-based MetroCards are entitled to transfer free between any subway line and local bus route or between any local bus route and subway line provided the appropriate fare is deducted upon initial station or bus entry and provided the transfer is taken within two hours of the initial fare deduction.

#### 3. <u>Special Free Subway Transfers.</u>

- a. Regular or reduced fare passengers using value-based MetroCards are entitled to transfer free between the Lexington Avenue station (63<sup>rd</sup> Street Line) and the 59<sup>th</sup> Street/Lexington Avenue station (Lexington Avenue and Broadway/60<sup>th</sup> Street Lines), provided the appropriate fare is deducted upon initial station entry and provided the transfer is taken within two hours of the initial fare deduction.
- b. Regular or reduced fare passengers using value-based MetroCards are entitled to transfer free between the Junius Street station (New Lots Line) and the Livonia Avenue station (Canarsie Line), provided the appropriate fare is deducted upon initial station entry and provided the transfer is taken within two hours of the initial fare deduction.

#### 4. NYCTA/MaBSTOA/MTABC Local Bus Transfers.

- a. With the exceptions noted in Section d., below, regular or reduced fare NYCTA/MaBSTOA/MTABC local bus passengers using value-based MetroCards are entitled to transfer free to any other NYCTA/MaBSTOA/MTABC local bus provided the appropriate fare is deducted upon boarding the first bus. The transfer is not valid on the same route and must be taken within two hours of the initial fare deduction.
- b. With the exceptions noted in Section d., below, regular or reduced fare NYCTA/MaBSTOA/MTABC local bus passengers paying with coin or valid Single Ride Tickets are entitled to a free transfer to any other NYCTA/MaBSTOA/MTABC local bus route with an electronic transfer, if the transfer is requested at the time the fare is paid. Transfers are valid for two hours from the time the transfer is issued. A transfer may be used only by the passenger to whom it was issued and is not valid for a transfer to the route initially boarded.

#### D. <u>Transfers</u> (continued)

- c. With the exceptions noted in Section d., below, regular or reduced fare NYCTA/MaBSTOA/MTABC local bus passengers paying with a combination of value-based MetroCard then coin are entitled to a free transfer to any other NYCTA/MaBSTOA/MTABC local bus route with an electronic transfer, if the transfer is requested at the time the fare is paid. Transfers are valid for two hours from the time the transfer is issued. A transfer may be used only by the passenger to whom it was issued and is not valid for a transfer to the route initially boarded.
- d. Free transfers are not permitted between local bus routes defined as branches of a common route, as listed in Appendix V.
- 5. <u>Staten Island Local Bus/SIRTOA/Local Bus/Subway Transfers.</u>
  - a. SIRTOA/Local Bus Transfers.
    - (1) NYCTA/MaBSTOA/MTABC regular or reduced fare local bus passengers using value-based MetroCards may transfer free to SIRTOA trains provided the entire appropriate fare is deducted upon boarding the bus and provided the MetroCard is swiped on SIRTOA within two hours of initial fare deduction on the bus. (Passengers using MetroCard are allowed an additional transfer from SIRTOA to designated subway stations or local bus routes in Manhattan as detailed in section d. below.)
    - (2) NYCTA/MaBSTOA/MTABC regular or reduced fare local bus passengers paying with coin or valid Single Ride Ticket or a combination of value-based MetroCard then coin are entitled to a free transfer to SIRTOA trains with an electronic paper transfer, if the transfer is requested at the time the fare is paid. Passengers transferring from a local bus to SIRTOA and entering or exiting at St. George or Tompkinsville must swipe the electronic paper transfer through the turnstile to enter or exit SIRTOA. (Not valid on SIRTOA trips between St. George and Tompkinsville.)
    - (3) SIRTOA regular or reduced fare passengers using value-based MetroCards and entering or exiting at St. George or Tompkinsville may transfer to any NYCTA/MaBSTOA/MTABC local bus route provided the appropriate fare is deducted when paying the SIRTOA fare and provided the transfer is taken within two hours of fare deduction. SIRTOA passengers entering or exiting at St. George and paying the fare with a valid SingleRide Ticket may request an electronic paper transfer valid on any NYCTA/MaBSTOA/MTABC local bus routes within two hours of time of issue (Electronic paper transfers not valid on SIRTOA trips between St. George and Tompkinsville).

#### D. <u>Transfers</u> (continued)

- b. <u>SIRTOA/Subway Transfers</u>. Regular or reduced fare passengers using value-based MetroCards are entitled to transfer free between SIRTOA and any subway line provided the appropriate fare is deducted upon SIRTOA exit or subway station entry and provided the transfer is taken within two hours of the initial fare deduction.
  - (1) SIRTOA passengers using value-based MetroCard and exiting at St. George may transfer free to any subway line within two hours of swiping the MetroCard through the turnstiles at St. George. (Passengers using value-based MetroCards who have transferred from Staten Island local bus routes are also entitled to this transfer as detailed in section d.)
  - (2) Staten Island bound passengers using value-based MetroCards may transfer free from the subway to SIRTOA within two hours of the initial fare deduction on the subway. (Passengers using value-based MetroCards are allowed an additional transfer to designated Staten Island local bus routes as detailed in section d.)
- c. Staten Island Local Bus/Subway or Local Bus Transfers.
  - (1) Regular or reduced fare passengers using value-based MetroCards are entitled to transfer free between Staten Island local bus routes and any subway line or NYCTA/MaBSTOA/MTABC local bus route provided the entire appropriate fare is deducted upon bus or station entry and provided the transfer is taken within two hours of the initial fare deduction.
  - (2) Regular and reduced fare passengers paying with coin or valid Single Ride Ticket or combination of value-based MetroCard then coin are entitled to transfer free between Staten Island local bus routes and any other NYCTA/MaBSTOA/MTABC local bus route with an electronic paper transfer, if the transfer is requested at the time the fare is paid. Transfers must be used within two hours of the time of issue.

#### D. <u>Transfers</u> (continued)

- d. <u>Staten Island Local Bus/SIRTOA/Subway or Local Bus Transfers</u>. Regular or reduced fare passengers using value-based MetroCards are entitled to transfer free between designated Staten Island local bus routes and SIRTOA and designated subway stations or local bus routes in Manhattan provided the appropriate fare is deducted upon initial station or bus entry. (See Appendix VI for valid subway stations and bus routes.)
  - (1) Passengers using value-based MetroCards and having the entire appropriate fare deducted on a Staten Island local bus may transfer to SIRTOA at any station between Tottenville and Stapleton and exit for free at St. George by swiping the MetroCard through the turnstile within two hours of the initial fare deduction on the bus. Passengers may then use the MetroCard to transfer to designated subway stations or local bus routes in Manhattan within two hours of swiping the MetroCard at St. George. (See Appendix VI for valid subway stations and bus routes.)
  - (2) Staten Island bound passengers using value-based MetroCards and having the appropriate fare deducted upon subway station or local bus entry are entitled to transfer to SIRTOA at St. George within two hours of the initial fare deduction and then exit SIRTOA at any station between Stapleton and Tottenville and transfer to designated Staten Island local bus routes within two hours of swiping the MetroCard at St. George. (See Appendix VI for valid bus routes.)
- 6. <u>Academy Transfers</u>: "Academy" refers to express bus service operated between Staten Island and Manhattan by Academy under contract to the NYC Economic Development Corporation and administered by the New York City Department of Transportation.
  - a. Academy/Local Bus or Subway.

Regular and reduced fare passengers using value-based MetroCard are entitled to transfer free from any Academy bus route to any subway line or NYCTA/MaBSTOA/MTABC local bus route provided the appropriate fare is deducted upon boarding the express bus and provided the transfer is completed by dipping or swiping the MetroCard to enter the second vehicle within two hours of the initial fare deduction.

#### B. <u>Transfers</u> (continued)

7. <u>Long Island Bus Transfers</u>: "LI Bus" refers to local bus service operated under contract to Nassau County.

#### a. <u>LI Bus/NYCTA/MTABC Local Bus Transfers</u>.

- (1) Regular and reduced fare passengers using value-based MetroCards only are entitled to transfer free from any LI Bus route to any NYCTA or MTABC local bus route in Queens provided the transfer is completed by dipping the MetroCard to board the NYCTA/MTABC bus within two hours of having the appropriate fare deducted on the first bus.
- (2) Regular and reduced fare LI Bus passengers paying the appropriate fare with coin or with a valid SingleRide Ticket or with a combination of value-based MetroCard then coin, are entitled to a free transfer to any NYCTA or MTABC local bus route with an electronic paper transfer, if the transfer is requested at the time the fare is paid and is dipped to enter the NYCTA/MTABC bus within two hours of the time of issue. A transfer may only be used by the passenger to whom it was issued.

#### b. <u>LI Bus/Subway Transfers</u>.

- (1) Regular and reduced fare passengers using value-based MetroCards only are entitled to transfer free from any LI Bus route to any subway line, provided the appropriate fare is deducted upon initial bus entry and provided the transfer is taken within two hours of the initial fare deduction.
- (2) Passengers using value-based MetroCards only and paying the appropriate LI Bus fare are entitled to two free transfers; from first LI Bus route to another LI Bus route to subway on a single fare, provided each transfer is completed within two hours.
- 8. <u>Hudson Rail Link Transfers</u>: "Hudson Rail Link (HRL)" refers to local bus service operated for Metro-North Railroad by a contractor.

#### a. <u>HRL Bus/Local Bus Transfers.</u>

Regular and reduced fare HRL bus passengers using value-based MetroCards are entitled to transfer free to any NYCTA/MaBSTOA/MTABC local bus route provided the transfer is completed by dipping the MetroCard to enter the NYCTA/MaBSTOA/MTABC bus within two hours of having the appropriate fare deducted on the first bus.

#### D. <u>Transfers</u> (continued)

#### b. HRL Bus/Subway.

Regular and reduced fare passengers using value-based MetroCards are entitled to transfer free from any HRL bus route to any subway line, provided the appropriate fare is deducted upon initial bus entry and provided the transfer is taken within two hours of the initial fare deduction.

- 9. <u>Roosevelt Island Tramway Transfers</u>: "Roosevelt Island Tramway" refers to the aerial tramway operated by the Roosevelt Island Operating Corporation.
  - a. <u>Roosevelt Island Tramway/Local Bus Transfers.</u>

Regular and reduced fare Roosevelt Island Tramway passengers using value-based MetroCards are entitled to transfer free to any NYCTA/MaBSTOA/MTABC local bus route provided the transfer is completed by dipping the MetroCard to enter the NYCTA/MaBSTOA/MTABC bus within two hours of having the appropriate fare deducted on the tramway.

b. Roosevelt Island Tramway/Subway Transfers.

Regular and reduced fare passengers using value-based MetroCards are entitled to transfer free from the Roosevelt Island Tramway to any subway line, provided the transfer is taken within two hours of having the appropriate fare deducted on the tramway.

- 10. <u>Westchester Bus Transfers</u>. "Westchester Bus" refers to bus service (popularly known as the Bee-Line) operated by the County of Westchester or by contractors on behalf of the County of Westchester and administered by the Westchester County Department of Transportation.
  - a. Westchester Bus/NYCTA/MaBSTOA/MTABC Local Bus Transfers.
    - (1) Regular and reduced fare passengers using value-based MetroCards are entitled to transfer free from any Westchester Bus route to any NYCTA/MaBSTOA/MTABC local bus route, provided the transfer is completed by dipping the MetroCard to enter the NYCTA/MaBSTOA/MTABC local bus within two hours of having the appropriate fare deducted on the first bus.

#### D. <u>Transfers</u> (continued)

- (2) Regular and reduced fare passengers paying the Westchester Bus local bus fare with coin (cash fare plus appropriate transfer fare), or with a valid Single Ride Ticket, or with a combination of value-based MetroCard then coin, are entitled to a free transfer to any NYCTA/MaBSTOA/MTABC local bus route with an electronic paper transfer, if the transfer is requested at the time the fare is paid and is dipped to enter the NYCTA/MaBSTOA/MTABC bus within two hours of the time of issue. A transfer may only be used by the passenger to whom it was issued.
- b. <u>Westchester Bus/NYCTA Subway or SIRTOA Transfers.</u>

Regular and reduced fare passengers using value-based MetroCards are entitled to transfer free from any Westchester Bus route to any NYCTA subway line or SIRTOA train, provided the transfer is taken within two hours of the initial fare deduction.

- 11. <u>Local Bus Transfer-on-Transfer Privileges.</u> Passengers dipping proper transfers from designated bus routes at designated locations are entitled to receive second transfers (see Appendix II).
- 12. <u>Transfers Due to Subway Service Disruptions</u>. Regular and reduced fare passengers are entitled to transfer to another subway line or local bus route due to a service disruption with proper Courtesy Pass or General Order Transfer, as follows:
  - a. At the discretion of Station management/supervision, up to two Courtesy Passes per passenger are issued during unplanned subway service disruptions and are valid for transfer to any subway line or local bus route. Courtesy Passes are valid up to 48 hours after issuance. No additional transfers are issued to passengers presenting Courtesy Passes when boarding buses.
  - b. Up to two General Order Transfers per passenger are issued during planned General Order service disruptions and are only valid for transfer to authorized subway and/or bus route(s) during the General Order service disruption. General Order Transfers are valid until the time indicated, on the date of issue.
- 13. Transfers Due to Bus Breakdowns or Unscheduled Short-turns. Regular and reduced fare bus passengers are entitled to transfer to the next available bus operating in the same service path and direction as the original vehicle due to a breakdown or unscheduled short-turn with an electronic Continuation Ticket issued by the bus operator of the original vehicle at the point where the scheduled trip is interrupted. A continuation ticket is valid for 30 minutes from the time issued.

#### D. <u>Transfers</u> (continued)

- 14. Transfers Due to Planned or Unplanned Bus Service Disruptions. Regular and reduced fare bus passengers are entitled to up to two electronic paper transfers valid on any other NYCT/MaBSTOA/MTABC local bus route when customers cannot complete their trip on the same service path and direction due to planned or unplanned service disruptions. Both electronic paper transfers are issued by the operator of the original vehicle after it is determined that customers cannot complete their trip. Electronic paper transfers are valid for two hours from the time the transfer is issued and are not valid for a transfer to the route initially boarded.
- 15. <u>Transfers from NYCTA Paratransit Service for Individuals with Disabilities</u>. Transfers from NYCTA Paratransit service are honored on all NYCTA/MaBSTOA/MTABC local bus routes at locations indicated on the Paratransit transfer, subject to the following conditions:
  - a. Individuals with disabilities presenting NYCTA Paratransit transfers must present a valid Paratransit Identification Card, as outlined in Chapter IV, Section B, Paragraph 5 of the "NYCTA & Affiliates, MTABC Tariff."
  - b. Guests who are accompanying individuals with disabilities transferring from NYCTA Paratransit may also present NYCTA Paratransit transfers for travel on NYCTA/MaBSTOA/MTABC local bus routes. No more than one guest is permitted per certified Paratransit rider.
- 16. <u>Transfer of Express Bus Passengers to Subways or Local Buses or SIRTOA.</u>
  NYCTA/MaBSTOA/MTABC express bus passengers may transfer free to any subway line or NYCTA/MaBSTOA/MTABC local bus route or SIRTOA train subject to the following conditions:
  - a. Regular and reduced-fare NYCTA/MaBSTOA/MTABC express bus passengers using value-based MetroCards and having the appropriate fare deducted on the express bus may transfer free to any NYCTA subway line upon swiping the MetroCard at any station entry turnstile; or to any NYCTA/MaBSTOA/MTABC local bus route by dipping the MetroCard in the local bus farebox; or to SIRTOA by swiping the MetroCard through the turnstile to enter or exit SIRTOA at St George or Tompkinsville if entering or exiting SIRTOA at either station. The transfer must be used within two hours of the initial fare deduction.
- 17. <u>Mutilated Transfers</u>. Mutilated transfers of any kind will not be accepted. A passenger presenting a mutilated transfer must pay the appropriate fare.
- 18. An electronic paper transfer may only be used by the passenger to whom it was issued.

#### D. <u>Transfers</u> (continued)

#### 19. Group Transfers

#### a. <u>Subway to Local Bus</u>

Groups of up to four persons may enter a subway turnstile on a single value-based MetroCard provided the card has, at a minimum, the equivalent value of a full fare for each person entering the subway. The MetroCard may be swiped at the turnstile once for each person entering the turnstile. The card will be encoded with a free transfer for each entry swipe, enabling the entire group to transfer free to a local bus provided the transfer to the bus is completed with a single dip of the MetroCard in the bus farebox within two hours of the final turnstile entry swipe.

#### b. <u>Local Bus to Local Bus or Subway</u>

Up to four persons may enter a local bus as a group on a single value-based MetroCard provided the card has, at a minimum, the equivalent of a full fare for each person entering the bus. The MetroCard may be dipped in the bus farebox, once for each person boarding the bus. The card will be encoded with a free transfer for each dip, enabling the entire group to transfer free to another local bus or to the subway, provided the transfer to the bus is completed with a single dip of the MetroCard in the bus farebox within two hours of the final dip on the initial bus. (The group transfer to the subway must be completed with a single swipe of the MetroCard in the entry turnstile within two hours of the final dip on the local bus.)

#### c. Express Bus to Local Bus or Subway

Up to four persons may enter an express bus as a group on a single value-based MetroCard provided the card has, at a minimum, the equivalent of a full express bus fare for each person entering the bus. The MetroCard may be dipped in the bus farebox, once for each person boarding the bus. The card will be encoded with a free transfer for each dip, enabling the entire group to transfer free to a local bus or to the subway, provided the transfer to the bus is completed with a single dip of the MetroCard in the bus farebox within two hours of the final dip on the initial bus. (The group transfer to the subway must be completed with a single swipe of the MetroCard in the entry turnstile within two hours of the final dip on the express bus.)

#### D. <u>Transfers</u> (continued)

#### 20. Local/Limited Transfers

Local bus passengers are entitled to transfer for free between local and "Limited" service on the same route in the same direction only, provided the transfer is completed within two hours. No additional transfers are permitted except on routes where the local service is shorter than the corresponding "Limited" service on the same route in the same direction. Passengers exiting at the "final" stop of a short local service may obtain an electronic paper "continuation ticket" providing a free transfer to the corresponding longer "Limited" service on the same route number in the same direction. The continuation ticket is valid for 30 minutes from the time it is issued.

#### 21. Transfers with Unlimited Ride MetroCards

The transfer regulations in Sections 1-17 above, do not apply to valid unlimited ride time-based MetroCards (passes). All transfers can be made with valid time-based MetroCards (see exception below) unless the transfer is completed in less than a specified time as determined by NYCTA (see conditions of use, Section II.M). Group transfers (Section 20 above) cannot be made with time-based MetroCards as multiple use on the same trip is not permitted (see conditions of use, Section II.M). In addition, free unlimited ride MetroCard transfers to and from express buses can only be achieved with Express Bus Plus time-based MetroCards. Transfers from subway or local bus to express bus with an unlimited ride MetroCard other than Express Bus Plus will be invalid. Transfers with unlimited ride Reduced Fare MetroCards from subway or local bus to express bus will require a step-up charge.

#### E. Student Fares

- 1. Student MetroCards may be used for three free trips and three free transfers per school day on NYCTA subways and NYCTA/MaBSTOA/MTABC local buses and on SIRTOA at St. George Terminal and Tompkinsville. Students who are certified by their educational institutions as requiring an additional school-related trip, will receive MetroCards that are valid for four free trips and four free transfers per school day. Transfers are valid to and from local buses operated by MTA Bus.
- 2. Student MetroCards are valid from 5:30 AM to 8:30 PM on school days Monday to Friday for most students; and from 5:30 AM to 10:30 PM Sunday to Friday for those with Sunday classes. Night School student MetroCards are valid Monday to Thursday, 1:00 PM to 1:00 AM, and Sunday, 8:00 AM to 8:00 PM, on school days during the school year, and Monday to Friday, 3:00 PM to 11:00 PM on school days during the summer session. The student MetroCard will be valid over the semester in which it is issued.
- 3. The following student MetroCards are valid for free transportation on NYCTA subways and NYCTA/MaBSTOA/MTABC local buses and on SIRTOA at St. George Terminal and Tompkinsville:
  - a. Regular Students

Elementary school High School Alternative high school

b. Students with Sunday classes

Elementary school High school

c. Night school student

Night high school

- 4. Value may not be stored on student MetroCards.
- 5. Students traveling on school days to other authorized locations or at times not authorized by the student MetroCard are issued special two-trip MetroCards by their school. These special MetroCards, valid from 5:30 AM to 11:00 PM, Monday to Friday, and Saturday, 5:30 AM to 8:30 PM, are obtained by the school from the Department of Education.

#### F. <u>Free Transportation</u>

- 1. <u>NYCTA/MaBSTOA/MTABC/SIRTOA</u>. The following persons will be carried at no charge on regular scheduled NYCTA subway, NYCTA/MaBSTOA/MTABC local bus, and SIRTOA train service:
  - a. Court Officers, Correction Officers and Auxiliary Police. Officers must be in uniform and display proper badge or shield.
  - b. New York City and MTA Police and New York City Fire Marshals. Officers must display authorized shield, with or without uniform. All officers who have been issued electronic employee passes must swipe their employee passes to enter the paid area (dip to board buses), with or without uniform.
  - c. Detective Investigators employed by District Attorneys in New York, Kings, Queens and Bronx Counties can ride free on NYCTA subways and NYCTA/MaBSTOA/MTABC local buses. Detective Investigators employed by the Richmond County District Attorney can ride free on NYCTA subways, NYCTA/MaBSTOA/MTABC local buses and SIRTOA train service. All District Attorney detectives must swipe their MetroCards to enter the paid area or dip to board buses.
  - d. New York City Police Officers in Training at the Police Academy. Officers must display Police Department identification.
  - NYCTA and MaBSTOA managers and non-represented employees, and other e. employees to the extent provided in collective bargaining agreements, with proper identification pass, can ride free on NYCTA subways and local buses and on MaBSTOA local buses; except that MaBSTOA employees who opt for passes for their spouses (and their spouses) may ride free only on MaBSTOA local buses with proper identification pass. All other employees are entitled to free transportation on the services of their direct employer only: NYCTA employees may ride free only on NYCTA subways and local buses, MaBSTOA employees and spouses with proper identification pass may ride free only on MaBSTOA local buses. All NYCTA and MaBSTOA employees must swipe their identification passes at station turnstiles and insert their passes into bus fareboxes for entry into the system. NYCTA and MaBSTOA employees with mobility impairments who are eligible for passes with AutoGate access must swipe their pass at the AutoGate device to enter at subway stations equipped with AutoGate devices.
  - f. SIRTOA employees, including MTA Police Officers, may ride free only on SIRTOA trains, with proper identification passes. Employees of other NYCTA affiliates or MTABC are not entitled to ride free on SIRTOA.

- F. Free Transportation (continued)
  - g. MTABC managers and non-represented employees, and other employees to the extent provided in collective bargaining agreements, with proper identification pass, may ride free on MTABC local and express buses. Employees of NYCTA & affiliates are not entitled to ride free on MTABC.
  - 2. <u>NYCTA/MaBSTOA/MTABC Only</u>. The following persons will be carried at no charge on regular scheduled NYCTA subway and NYCTA/MaBSTOA/MTABC local bus service:
    - a. Individuals using an NYCTA Temporary Transportation Pass or a Mobility Instructor Pass when accompanied by a disabled person being trained to travel on NYCTA/MaBSTOA/MTABC trains and buses.
  - 3. <u>NYCTA Subway/SIRTOA Only</u>. The following persons will be carried at no charge on regular scheduled NYCTA subway and SIRTOA train service:
    - a. New York City Youth Services and Board of Education groups presenting Certificates of Free Transportation, during the following off-peak hours only:
      - NYC Youth Services: Monday to Friday: 9:00am to 4:00pm/7:00pm to 11:30pm; Weekends/Holidays: 9:00am to 11:30pm.
      - Board of Education: Monday to Friday: 9:30am to 3:00pm.
  - 4. <u>NYCTA Subway Only</u>. The following persons will be carried at no charge on regular scheduled NYCTA subway service:
    - a. Individuals entitled to free entry to the subway system only when a Transit System Entrance Voucher is submitted for that individual by a Police Officer to a station agent.
    - b. Authorized student groups from Nassau County presenting LIRR Group Transportation Voucher.
  - 5. NYCTA Subway/SIRTOA and NYCTA/MaBSTOA/MTABC Local Bus. The following persons will be carried at no charge on regular scheduled NYCTA Subway and NYCTA/MaBSTOA/MTABC local bus service.
    - a. An ADA Paratransit-eligible person presenting a Zero Fare MetroCard, provided the maximum number of free trips per day authorized by the Zero Fare MetroCard issued to such person has not been exceeded at the time of presentation.
    - b. Personal Care Attendants accompanying ADA Paratransit-eligible persons who are certified on their Paratransit Identification Cards or Zero Fare MetroCards as requiring the assistance of a Personal Care Attendant.

#### F. Free Transportation (continued)

- 6. <u>SIRTOA Only</u>. The following persons will be carried at no charge on regular scheduled SIRTOA train service:
  - a. Individuals displaying SIRTOA Visitor or SIRTOA Summer Youth Program Pass.
- 7. <u>NYCTA/MaBSTOA/MTABC Local Bus Only</u>. The following persons will be carried at no charge on regular scheduled NYCTA/MaBSTOA/MTABC local bus routes:
  - a. Uniformed traffic enforcement agents displaying their New York City Police Department identification, riding to and from their work assignments. Agents riding buses will be authorized and expected to take enforcement action against any obstruction of the bus caused by a violation of the Vehicle Traffic Law.

#### G. Reimbursable Transportation

The following persons will be carried without depositing fares on NYCTA/MaBSTOA/MTABC local buses and/or the NYCTA subway provided that contracts are in place to reimburse the Transit Authority for services utilized:

- 1. Uniformed New York City Fire Department personnel, equipped with badge, turnout coat, helmet, and boots.
- 2. LIRR and Metro-North commuters affected by major service disruptions, as determined by the NYCTA. Transfer is free with NYCTA authorization at designated stations with display of commutation ticket or seat check.
- New Jersey Transit bus customers diverted to the George Washington Bridge Bus Terminal as a result of major traffic delays at the Lincoln Tunnel will be permitted to enter the subway at the 175<sup>th</sup> Street (A) Station for free with display of valid New Jersey Transit commutation tickets. New Jersey Transit will notify NYCT Rail Control Center prior to any diversion.

#### H. Unitickets

1. Individuals displaying prepaid Unitickets purchased from Metro-North Commuter Railroad or Long Island Rail Road will be carried at no charge on regular scheduled NYCTA/MaBSTOA/MTABC local bus service. See Appendix III for Uniticket fares and valid Uniticket stations and connecting bus routes.

#### I. Children's Fare

1. A maximum of three children forty-four inches (44") and under accompanied by a fare paying adult passenger will be carried at no charge on regular scheduled NYCTA subway, NYCTA/MaBSTOA/MTABC local bus, and SIRTOA train service.

#### J. Return-to-School Vouchers

1. Return-to-School Vouchers will be issued to truants by the New York City Police Department, or by the Board of Education's Truancy Patrol Board. A valid voucher presented to the station agent or bus operator will permit a ride without payment of fare on the subway or bus enabling the truant to return to school at locations determined by the NYCTA.

#### K. Other Free Access to the NYCTA Subway (Not for Transportation)

- 1. The following persons will be permitted free access to the subway system. These individuals are not entitled to free transportation on the subway system.
  - a. Concessionaires presenting proper Access Pass at the station where their concession is located.
  - b. Contractors, Consultants, VIP's and Non-Transit Authority Government Employees presenting proper Access Pass to enter at a specific station.
  - verizon (or successors) and AT&T maintenance employees assigned to clean and repair telephone equipment at the station where the equipment is located.
     Workers must present a proper Verizon (or successors) or AT&T Identification Card and leave a completed NYCTA "Permission Form" with the station agent.
  - d. Newspaper, Radio or Television personnel presenting proper Working Press Card and approval by the Public Affairs Department to enter at a specific station.
  - e. Motion Picture Production Company personnel presenting proper Special Permit issued by the Government Relations Department and accompanied by a Transit Authority employee.
  - f. Suppliers of concessionaires presenting proper Bill of Lading at the station where the concession is located.
  - g. Con Edison employees presenting proper Con Edison Identification Card and accompanied by an Electrical Department employee.
  - h. Newspaper carriers presenting proper Newspaper Association Badge with newspapers for delivery at the station where the concession is located.

#### L. <u>Token Redemption</u>

- 1. NYCTA Tokens (including Express Bus Tokens) will be redeemed at the purchase price.
- 2. NYCTA Tokens will not be redeemed at station booths.
- 3. NYCTA Tokens can be turned in for redemption in person unless customer lives outside of the 5 boroughs at the following location:

NYCTA Treasury Office, Lobby Level, 2 Broadway, New York, NY 10004

- 4. Individuals redeeming NYCTA Tokens must provide the following information:
  - a. Name
  - b. Mailing address
  - c. Telephone number
- 5. All redemptions of NYCTA Tokens will be paid by check and sent to the mailing address provided by the individual.

#### M. Rules Governing Use of MetroCard for NYCTA/MaBSTOA/MTABC Services

- 1. Passengers using value-based MetroCards to enter the subway system must have value on their MetroCard of at least \$2.75 (\$1.35 RFM) or a valid transfer encoded on the MetroCard. Passengers using time-based MetroCards to enter the subway system or to board a bus, must use cards that are within their period of validity.
- 2. Passengers may transfer value on a value-based card to another valid value-based card at station booths any time up to one year after the expiration date. Passengers attempting to add value to a value-based card at MVM's from 30 days prior to the expiration date until one year after the expiration date will be able to transfer any remaining value to a new card. Expired value-based MetroCards can also be traded in through the MetroCard Customer Claims Unit up to two years after the expiration date.

#### 3. <u>Conditions of Use of Time-based MetroCard</u>

- a. Having swiped a time-based MetroCard for entry to the paid area (dipped at the farebox to board the bus) the MetroCard cannot be swiped again for a second entry to the same subway station or dipped to board the same bus route within a specified time as determined by NYCTA.
- b. The acceptance or solicitation of compensation for the use of a time-based MetroCard by other than authorized agents of NYCTA is prohibited.

#### M. Rules Governing Use of MetroCard for NYCTA/MABSTOA/MTABC Services (continued)

- 4. MetroCard/SingleRide Ticket Redemption
  - a. The redemption procedure for each type of MetroCard is as follows:
    - (1) Following a process of verification as determined by NYCTA, damaged or malfunctioning value-based MetroCards will be redeemed "in kind" for value remaining on the card within the redemption period of up to two years after the card has expired.
    - (2) Following verification, damaged or malfunctioning SingleRide Tickets will be redeemed for the ride remaining on the ticket through an equivalent value-based MetroCard, provided the defective ticket is postmarked or handed in to MetroCard Customer Claims within five days of the date printed on the ticket.
    - (3) Following verification, damaged or malfunctioning time-based MetroCards purchased with cash will be redeemed for time remaining on the card through time-based instruments with the equivalent time, or with a combination of time-based instruments and payment by check for equivalent remaining value, or by check for equivalent remaining value. (See Sec. II.M.4.b. below for description of equivalent remaining value).
    - (4) Following verification, a damaged or malfunctioning time-based MetroCard purchased with *debit* will be redeemed with an equivalent time-based MetroCard. If it cannot be replaced by an equivalent time-based MetroCard, it will be redeemed through a credit issued to the debit card account used to purchase the damaged or malfunctioning card. The amount of credit will be equal to the equivalent remaining value of the time-based card. Following verification, a damaged or malfunctioning time-based MetroCard purchased with *credit* will be redeemed through credit issued to the card account used to purchase the damaged or malfunctioning card. The amount of credit will be equal to the equivalent remaining value of the time-based card. If credit cannot be issued, the card will be replaced by an equivalent time-based MetroCard.

#### M. Rules Governing Use of MetroCard for NYCTA/MABSTOA/MTABC Services (continued)

- b. Equivalent remaining value is based on the purchase price of the time-based MetroCard divided by the valid period of the pass in days. If a time-based MetroCard is received by mail, the time owed to the customer on a damaged or malfunctioning card is measured from the postmarked date on the envelope in which the card is returned to the end date of the validity period, plus one extra day of time added in the customer's favor. If the damaged card is returned in person by the customer to the Customer Service office at 3 Stone Street in Lower Manhattan, or to the MetroCard Bus/Mobile Sales vehicle, or to some other location authorized to accept the card, the time owed will be measured from the date of receipt to the end of the validity period.
- c. MetroCards (other than permanent Reduced Fare MetroCards, or 30-Day or 7-Day Express Bus Plus Unlimited Ride MetroCards purchased at a MetroCard Vending Machine with a credit or debit card) which have been reported lost or stolen will not be redeemed.
- d. MetroCards which have been altered or tampered with will not be redeemed.
- e. Value-based MetroCards whose value cannot be verified by NYCTA will not be redeemed. Time-based MetroCards whose remaining time cannot be verified by NYCTA will not be redeemed.
- f. MetroCards can be submitted for redemption by mail or in person at the following location:

MetroCard Customer Claims Unit 2 Broadway NY, NY 10004

And at such additional locations as may be designated by NYCTA.

g. Individuals submitting MetroCards for redemption at the MetroCard Customer Claims Unit must provide the following information:

Name

Mailing address

Telephone number

Whether the MetroCard was purchased with cash or credit/debit card. The problem or reason for submitting the card.

h. Redemptions of MetroCards purchased with cash will be sent to the mailing address provided by the individual. See Sec. II.M.4.a.(4) for redemption of MetroCards purchased with credit/debit.

#### M. Rules Governing Use of MetroCard for NYCTA/MABSTOA/MTABC Services (continued)

- i. The redemption procedure for losses at MetroCard Vending Machines (MVM's) is as follows:
  - (1) Following a process of verification as determined by NYCTA,
    - (a) Vended MetroCards or SingleRide Tickets that are damaged or malfunctioning will be redeemed in accordance with the guidelines in Sec. II.M.4.a.;
    - (b) Failure to vend a MetroCard or SingleRide Ticket will result in a refund in the form of a MetroCard (including the appropriate bonus value), check, or a credit to the charged account. The amount of the reimbursement will be equal to the amount of the loss. Substantiated losses of cash, as determined by a claim investigation performed by NYCTA, will be reimbursed by check or MetroCard. Substantiated losses to a debit card account will be reimbursed by a reversal of the charge to the affected account or by a check or MetroCard. Substantiated losses to a credit card account will be reimbursed by a credit to the affected account.
  - Claims of cash losses or erroneous credit/debit card charges at MetroCard Vending Machines must be made either in writing (by letter or by the completion of a claim form included in a postage-paid Business Reply Envelope) or by placing a call to NYCTA's MetroCard Customer Service Line. MVM claims must contain all appropriate information required for a valid investigation: a detailed description of the problem (including a description of the attempted purchase and the amount of money inserted, if any); the payment method used; the date, time and location of incident; the MVM number; and the customer's mailing address. The omission of any of this required information may result in the automatic rejection of the claim or a delay in the claim's resolution.
- j. Redemption of Permanent Reduced Fare MetroCards (RFM)
  - (1) Following a process of verification as determined by NYCTA, a damaged or malfunctioning RFM with value will be redeemed "in kind" for value remaining on the card. Following verification, a damaged or malfunctioning RFM with time remaining on it will be redeemed with a combination of time on a replacement RFM and the value equivalent of remaining time by check. (See Section II.M.4.b.)
  - (2) RFM's will not be redeemed more than two years after the expiration date indicated on the card.

#### M. Rules Governing Use of MetroCard for NYCTA/MABSTOA/MTABC Services (continued)

- j. Redemption of Permanent Reduced Fare MetroCards (RFM) (continued)
  - (3) Following verification, the *value* remaining on an RFM which has been reported lost or stolen will be redeemed by transferring such value to a replacement card. Following verification, the *time* remaining on an RFM reported lost or stolen will be redeemed with a combination of time and the value of remaining time in value on a replacement RFM.
  - (4) RFM's which have been altered or tampered with will not be redeemed.
  - (5) RFM's whose value or time remaining cannot be verified by NYCTA will not be redeemed.
  - (6) RFM's can only be redeemed at the following location:

MetroCard Customer Claims Unit 2 Broadway NY, NY 10004 Or at such additional locations as may be designated by NYCTA.

- (7) Individuals redeeming RFM's by mail or in person must provide the following information:
  - Name
  - Mailing address
  - Telephone number
  - Credit/debit information, if applicable
  - The problem or reason for submitting the card.
- (8) Redemptions of RFM's with time or value purchased with cash will be sent to the mailing address provided by the individual. See Section II.M.4.a.(4) for time or value purchased with credit/debit. See Section II.M.4.j. for losses at MetroCard Vending Machines.

#### M. Rules Governing Use of MetroCard for NYCTA/MABSTOA/MTABC Services (continued)

- k. Redemption of lost or stolen 30-Day or 7-Day Express Bus Plus Unlimited Ride MetroCards purchased at a MetroCard Vending Machine with credit or debit cards (Balance Protection)
  - (1) A customer reporting a lost 30-Day or 7-Day Express Bus Plus Unlimited Ride MetroCard that was purchased at a MetroCard Vending Machine with a credit or debit card will be refunded the pro-rated value for all remaining unused days, calculated from the date the loss claim was reported. All refunds will be made through the customer's credit or debit card account used to make the original MetroCard purchase.
  - (2) Balance Protection claims will be limited to two per customer per calendar year. There will be no fee assessed for a customer's first valid Balance Protection claim. A customer's second claim within a calendar year must be for more than \$5.00, and a \$5.00 administrative fee will be deducted from the refund amount.

#### III. EXPRESS BUS FARES

#### A. <u>Covered Services</u>

1. This section delineates the fares, rules, and regulations governing Express Bus services provided by the NYCTA/MaBSTOA/MTABC. See Appendix IV for a list of NYCTA/MaBSTOA/MTABC Express Bus Routes.

#### B. Regular Fares

1. The deduction of \$6.75 from a valid value-based MetroCard or dipping a valid 7-Day Express Bus Plus time-based MetroCard in the express bus farebox upon entry entitles a passenger to a one-way trip in either direction on any Express Bus route operated by the NYCTA, MaBSTOA or MTABC.

#### C. <u>Infant's Fare</u>

1. A child under two years of age will be carried at no charge on any Express Bus route operated by the NYCTA, MaBSTOA or MTABC, provided the child rides seated on the lap of an accompanying fare-paying adult.

### III. EXPRESS BUS FARES (continued)

#### D. Senior Citizen/Disabled Reduced Fare

- 1. A senior citizen aged 65 and older or a disabled individual (except a disabled person in a wheelchair; see Paragraph 2 below) having \$3.35 deducted from a valid value-based Reduced Fare MetroCard is entitled to a one-way trip on any regular scheduled off-peak NYCTA/MaBSTOA/MTABC express bus service, subject to the conditions listed in Paragraphs 3 and 4 below.
- 2. A disabled individual in a wheelchair is permitted to ride NYCTA/MaBSTOA/MTABC express buses prior to paying his or her fare, subject to the conditions listed in Paragraphs 3 and 4. A disabled individual in a wheelchair will pay his or her fare by mailing \$3.35 (\$6.75 when boarding during peak hours) to the Transit Authority in a prepaid envelope supplied by the bus operator.
- 3. A senior citizen or disabled individual must display a valid identification card each time he or she rides at reduced fare. The following identification is acceptable:

#### a. Senior Citizens

- (1) Medicare card issued by the Social Security Administration.
- (2) Permanent senior citizen identification pass issued by the New York City Department for the Aging.
- (3) Temporary senior citizen identification pass issued by the New York City Department for the Aging.
- (4) Senior Citizen Individual Reduced Fare MetroCard (RFM) issued to that person by NYCTA.
- (5) Valid Driver's License (or legal equivalent issued to non-drivers) from any state.
- (6) Valid passport from any country.

#### b. <u>Disabled Individuals</u>

- (1) Medicare card issued by the Social Security Administration.
- (2) Permanent disabled person photo identification pass issued by the Metropolitan Transportation Authority or the New York City Department of Transportation.
- (3) Temporary disabled person photo identification pass issued by the Metropolitan Transportation Authority or the New York City Department of Transportation.
- (4) Paratransit Identification Card issued by the NYCTA.
- (5) Disabled Individual Reduced Fare MetroCard (RFM) issued to that person by NYCTA.

### III. EXPRESS BUS FARES (continued)

#### D. Senior Citizen/Disabled Reduced Fare (continued)

- c. Additional identification may be required by the NYCTA/MaBSTOA/MTABC bus operator. Identification passes may be used only by the person to whom issued, and must be kept in possession of the senior citizen or disabled passenger during the trip.
- 4. This privilege is in effect for senior citizens and disabled individuals boarding NYCTA/MaBSTOA/MTABC express buses during off-peak hours only: 10:01 AM to 2:59 PM and 7:01PM to 5:59 AM, Monday through Friday, and all day Saturday and Sunday or designated holidays. Full fare is required at all other times.

#### E. Express Bus Transfers

1. Full and reduced fare express bus passengers using value-based MetroCards and having the appropriate fare deducted, are entitled to transfer to any express bus route except a bus bearing the same route designation as the original vehicle within two hours of payment of fare on the original vehicle. Only one transfer within the two hour period is permitted.

#### F. Acceptance of Subway, Local Bus and SIRTOA Transfers on Express Buses

- 1. Regular and reduced fare subway, NYCTA/MaBSTOA/MTABC local bus and SIRTOA passengers with value-based MetroCards may transfer to NYCTA/MaBSTOA/MTABC express buses by dipping a MetroCard in the express bus farebox and having \$4.00 (\$5.40 for senior and disabled riders during peak) deducted within two hours of swiping or dipping the MetroCard to board the subway, local bus or SIRTOA. Only one transfer is permitted within the two-hour period.
- 2. During off-peak hours (weekdays, 10:01 a.m. to 2:59 p.m. and 7:01 p.m. to 5:59 a.m., and all day Saturdays, Sundays or designated holidays) senior citizens and disabled persons with value-based Reduced Fare MetroCards may transfer to NYCTA/MaBSTOA/MTABC express buses by dipping the MetroCard in the express buse farebox and having \$2.00 deducted within two hours of swiping or dipping the MetroCard to board the subway, local bus or SIRTOA. Only one transfer is permitted within the two hour period.

## III. EXPRESS BUS FARES (continued)

- G. <u>Acceptance of Academy Transfers on Express Buses:</u> "Academy" refers to express bus service operated between Staten Island and Manhattan by Academy under contract to the New York City Economic Development Corporation and administered by the New York City Department of Transportation.
  - 1. Regular and reduced fare Academy passengers with value-based MetroCards may transfer free to NYCTA/MaBSTOA/MTABC express buses by dipping the MetroCard in the NYCTA/MaBSTOA/MTABC express bus farebox within two hours of having the appropriate fare deducted on the Academy bus.
- H. <u>Acceptance of LI Bus Transfers on Express Buses:</u> "LI Bus" refers to local bus service operated under contract to Nassau County.
  - 1. Regular and reduced fare passengers on designated LI Bus routes using value-based MetroCards only may transfer to designated intersecting NYCTA/MTABC express bus routes by dipping the MetroCard in the express farebox and having \$4.00 (\$5.40 for seniors and disabled with Reduced Fare MetroCard during the peak period; \$2.00 during the off-peak) deducted within two hours of having the appropriate fare deducted on the LI Bus vehicle.
- I. Acceptance of Hudson Rail Link Transfers on Express Buses
  - 1. Regular and reduced fare passengers on HRL buses using value-based MetroCards only may transfer to NYCTA/MABSTOA/MTABC express bus routes by dipping the MetroCard in the express farebox and having \$4.00 (\$5.40 for seniors and disabled with Reduced Fare MetroCard during the peak period; \$2.00 during the off-peak) deducted within two hours of having the appropriate fare deducted on the HRL bus.
- J. Acceptance of Roosevelt Island Tramway Transfers on Express Buses
  - 1. Regular and reduced fare Roosevelt Island Tramway passengers using value-based MetroCards may transfer to NYCTA/MABSTOA/MTABC express bus routes by dipping the MetroCard in the express farebox and having \$4.00 (\$5.40 for seniors and disabled with Reduced Fare MetroCard during the peak period; \$2.00 during the off-peak) deducted within two hours of having the appropriate fare deducted on the tramway.
- K. Acceptance of Westchester Bus Transfers on Express Buses
  - 1. Westchester Bus Transfers: "Westchester Bus" refers to bus service (popularly known as the Bee-Line) operated by the County of Westchester or by contractors on behalf of the County of Westchester and administered by the Westchester County Department of Transportation.

## III. EXPRESS BUS FARES (continued)

## K. Acceptance of Westchester Bus Transfers on Express Buses (continued)

- 2. Regular and reduced fare Westchester Bus local bus passengers using value-based MetroCards may transfer to NYCTA/MABSTOA/MTABC express buses by dipping the MetroCard in the express farebox and having \$4.00 (\$5.40 for seniors and disabled during the peak period; \$2.00 during the off-peak) deducted within two hours of having the appropriate fare deducted on the Westchester Bus local bus.
- 3. Regular and reduced fare Westchester Bus express bus passengers using value-based MetroCards may transfer free to NYCTA/MABSTOA/MTABC express buses by dipping the MetroCard in the NYCTA/MABSTOA/MTABC express farebox within two hours of having the appropriate fare deducted on the Westchester Bus express bus.

## L. Group Transfers to Express Bus

## 1. <u>Subway/Local Bus to Express Bus</u>

Groups of up to four persons may enter a subway turnstile (board a local bus) on a single value-based MetroCard provided the card has, at a minimum, the equivalent value of a full fare for each person entering the subway (boarding the local bus). The MetroCard may be swiped at the turnstile (dipped in the farebox) once for each person entering the paid area. The card will be encoded with a free transfer for each entry swipe (dip), enabling the entire group to transfer to an express bus provided the transfer to the bus is completed with a single dip of the MetroCard in the bus farebox within two hours of the final turnstile entry swipe (farebox dip) and a fare of \$4.00 is deducted at the express bus farebox for each member of the original group (\$4.00 for each swipe at the originating subway turnstile or for each dip at the local bus farebox).

### M. Transfers with Time-based MetroCards

1. The transfer regulations in Sections E. through L. do not apply to a valid Express Bus Plus MetroCard. A valid Express Bus Plus time-based MetroCard may be used to transfer between/among express bus, subway and local bus, unless the transfer is completed in less than a specified time as determined by NYCTA (see conditions of use, Section II.M).

## N. <u>Free Transportation</u>

The following persons will be carried at no charge on any Express Bus route:

1. Personal Care Attendants accompanying disabled persons who are certified on their Paratransit Identification Cards as requiring the assistance of a Personal Care Attendant. The disabled person must pay the appropriate fare (See Section III.D.). The bus operator may request that the Personal Care Attendant stand, if all seats are taken by paying customers.

#### IV. PARATRANSIT SERVICES

### A. Covered Services

- 1. This section delineates the fares governing Paratransit services provided by the NYCTA and also addresses issuance by NYCTA of revocable Zero Fare MetroCards.
- 2. NYCTA Paratransit service may be provided either by the NYCTA or via contracted private services.
- 3. NYCTA has the discretion to issue revocable Zero Fare MetroCards to ADA Paratransiteligible persons who have been approved to receive Paratransit services.
- 4. The Zero Fare MetroCard shall permit one or more free trips per day within New York City on subway and bus services (other than Express bus services) provided by NYCT, MaBSTOA, MTABC, and SIRTOA.
- 5. The maximum number of free trips per day permitted by the Zero Fare MetroCards is subject to determination by NYCTA.

### B. Regular Fares

- 1. A Paratransit passenger paying \$2.75 in exact fare or presenting a TransitChek Access-A-Ride Coupon or presenting a valid NYCTA/MaBSTOA/MTABC local bus transfer (provided the local bus trip was part of a prearranged trip), is entitled to make a prearranged one-way trip on Paratransit services provided by the NYCTA, subject to the conditions below.
- 2. A Paratransit passenger whose prearranged one-way Paratransit trip entails a transfer to a NYCTA/MaBSTOA/MTABC local bus is entitled to receive a Paratransit transfer at no additional charge.
- 3. A Paratransit passenger is entitled to use Paratransit services in conjunction with his or her use of the Zero Fare MetroCard on subway and bus services (other than Express bus services) provided by NYCT, MaBSTOA, MTABC, and SIRTOA.
- 4. An ADA Paratransit-eligible person presenting a Zero Fare MetroCard is permitted to ride on subway and bus services (other than Express bus services) provided by NYCTA, MaBSTOA, MTABC, and SIRTOA without payment of fare, provided the maximum number of free trips per day authorized by the Zero Fare MetroCard issued to such person has not been exceeded.

#### IV. PARATRANSIT SERVICES

## B. Regular Fares (continued)

- 5. An ADA Paratransit-eligible person must present valid identification indicating that he or she is eligible for Paratransit service. The following identification is acceptable:
  - a. A Paratransit Identification Card issued by the NYCTA or the City of New York.
  - b. A Zero Fare MetroCard issued by the NYCTA.
  - c. Visitors are persons with disabilities who do not reside in New York City.
    - (1) A visitor may present documentation that he or she is eligible for Paratransit service under the criteria of U.S. DOT's regulation at 49 C.F.R. §37.125 (implementing the Americans with Disabilities Act) in the jurisdiction in which he or she resides.
    - (2) A visitor who does not have documentation that he or she is eligible for Paratransit service in the jurisdiction in which he or she resides may qualify for service by presenting documentation of his or her place of residence and, if the visitor's disability is not apparent, of his or her disability.
    - (3) Paratransit service for visitors with disabilities will not be provided for more than 21 days in any calendar year without NYCTA Paratransit certification. A visitor with disabilities who requires Paratransit services for more than 21 days must apply for a Paratransit Identification Card issued by the NYCTA.
- 6. Individuals not eligible for Paratransit services will not be permitted to ride a paratransit vehicle, except as follows:
  - a. A Personal Care Attendant accompanying an ADA Paratransit-eligible person who is certified on his or her Paratransit Identification Card as requiring the assistance of a Personal Care Attendant is entitled to make a pre-arranged one-way trip without charge on Paratransit services provided by the NYCTA.
  - b. A single guest accompanying an ADA Paratransit-eligible person is entitled to make a prearranged one-way trip on Paratransit services provided by the NYCTA. Additional guests per certified Paratransit rider are permitted subject to availability of seating as determined by NYCTA. All guests are subject to the same fare as certified Paratransit riders.

#### IV. PARATRANSIT SERVICES

## B. Regular Fares (continued)

- 7. Personal Care Attendants accompanying Paratransit-eligible persons who are certified on their Paratransit Identification Cards or Zero Fare MetroCards as requiring the assistance of a Personal Care Attendant are permitted to ride on subway and bus services (other than Express bus services) provided by NYCTA, MaBSTOA, MTABC, and SIRTOA without payment of fare only when accompanying an ADA Paratransit-eligible person.
- 8. A fee in an amount not to exceed \$10.00 will be assessed for the replacement of lost, stolen or damaged Zero Fare MetroCards.
- 9. Zero Fare MetroCards are for the exclusive use of the person issued the card. Use by any other person will result in confiscation of the card and the elimination of the zero fare privileges.

### A. Covered Services

1. This section delineates the procedures governing NYCTA/MaBSTOA Select Bus Service routes with off-board fare collection. See Section M for a list of NYCTA/MaBSTOA Select Bus Service routes by type of fare collection. Fares and eligibility for reduced fares for Select Bus Service are the same as those covering NYCTA/MaBSTOA local bus service outlined in the Regular Fares Section (Section II) of this Tariff. Passengers using Select Bus Service with off-board fare collection must pay or validate their fare and obtain a valid proof-of-payment receipt prior to boarding the Select Bus Service bus. Passengers having obtained a proof-of-payment receipt may board the bus through any door. Passengers must retain the proof-of-payment receipt for the duration of the trip on Select Bus Service. Failure to present a valid proof-of-payment receipt when requested by a New York City Police Officer or authorized personnel may result in the imposition of a fine or civil penalty as set forth in the New York City Transit Rules of Conduct. A proof-of-payment receipt is valid for up to one hour after the time indicated on the receipt and may be used only by the passenger to whom it was issued. Procedures for obtaining proof-of-payment receipts are outlined in Sections B-H below.

### B. Regular Fare

### 1. Value-based MetroCards

Regular fare passengers having \$2.75 deducted from a valid value-based MetroCard at a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, are entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Passengers must retain the proof-of payment receipt for the duration of the Select Bus Service trip and present the receipt on request to a New York City Police Officer or authorized personnel.

### 2. Time-based Unlimited Ride MetroCards

Regular fare passengers inserting a valid time-based MetroCard into a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, are entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Passengers must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt on request to a New York City Police Officer or authorized personnel.

### 3. Payment in Coins

Regular fare passengers depositing \$2.75 in exact change into a Select Bus Service Coin Fare Collector, and then obtaining a valid proof-of-payment receipt from the Coin Fare Collector, are entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Passengers must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt on request to a New York City Police Officer or authorized personnel.

### B. Regular Fare (continued)

### 4. Single Ride Ticket

Passengers inserting a valid Single Ride Ticket into a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, are entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Passengers must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt on request to a New York City Police Officer or authorized personnel.

## C. Senior Citizen/Disabled Reduced Fares

### 1. Value-based Reduced Fare MetroCards

A senior citizen aged 65 and older or a disabled individual having \$1.35 deducted from a valid value-based Reduced Fare MetroCard at a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, is entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Reduced fare passengers with Reduced Fare MetroCards must retain the proof-of payment receipt for the duration of the Select Bus Service trip and present the receipt along with their Reduced Fare MetroCard on request to a New York City Police Officer or authorized personnel.

### 2. Time-based Unlimited Ride MetroCards

A senior citizen aged 65 and older or a disabled individual inserting a valid time-based Reduced Fare MetroCard into a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, is entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Reduced fare passengers with Reduced Fare MetroCards must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt along with their Reduced Fare MetroCard on request to a New York City Police Officer or authorized personnel.

### 3. Payment in Coins

A senior citizen aged 65 and older or a disabled individual pressing the half-fare button on a Select Bus Service Coin Fare Collector, and then depositing \$1.35 in exact change into the Coin Fare Collector and obtaining a valid proof-of-payment receipt from the Coin Fare Collector, is entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Reduced fare passengers must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt along with a valid identification card on request to a New York City Police Officer or authorized personnel. See Section II.C.4 of this tariff for acceptable identification.

### C. Senior Citizen/Disabled Reduced Fare (continued)

### 4. Reduced Fare Round Trip MetroCard

A senior citizen aged 65 and older or disabled individual inserting a valid Reduced Fare Round Trip MetroCard into a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, is entitled to a one-way trip on the Select Bus Service route travelling in the direction indicated on the receipt. Reduced fare passengers must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt along with valid identification, as shown in Section II.C.4 of this Tariff, on request to a New York City Police Officer or authorized personnel.

### D. Student Fare

#### 1. Free Student MetroCards

A student inserting a free student MetroCard into a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, is entitled to a one-way trip on the Select Bus Service route traveling in the direction indicated on the receipt. Students must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt and their student MetroCard on request to a New York City Police Officer or authorized personnel.

### E. Transfers to Select Bus Service

### 1. Value-Based MetroCards

Regular and reduced fare passengers using a value-based MetroCard are entitled to transfer for free from subway, local bus or express bus service (including service operated by other agencies that have reciprocal transfers with NYCTA/MaBSTOA) to any Select Bus Service route operated by the NYCTA or MaBSTOA within two hours, measured from the time the transfer was encoded at a subway turnstile or bus farebox until the MetroCard is inserted into the Select Bus Service MetroCard Fare Collector. Passengers may not transfer from the same Select Bus Service route. Additional transfers to and from bus routes with special transit privileges listed in Appendix II of this Tariff will be permitted. Passengers must insert their MetroCard in a Select Bus Service MetroCard Fare Collector to have the transfer validated, and then obtain a valid proof-of-payment receipt from the MetroCard Fare Collector. Passengers must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt on request to a New York City Police Officer or authorized personnel.

## 2. <u>Electronic Paper Transfers</u>

Regular and reduced fare passengers with a valid electronic paper transfer issued on any local bus route are entitled to transfer for free to any Select Bus Service route within two hours, measured from the time the paper transfer was issued from the bus farebox until the paper transfer is inserted into the Select Bus Service MetroCard Fare Collector. Electronic paper transfers issued on the same Select Bus Service route will not be accepted. Passengers must insert the electronic paper transfer into a Select Bus Service MetroCard Fare Collector, and then obtain a valid proof-of-payment receipt from the MetroCard Fare Collector. Passengers may ride only on the route and in the direction indicated on the receipt. Passengers must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt on request to a New York City Police Officer or authorized personnel.

### 3. Student Transfers

A student using a free student MetroCard encoded with a valid transfer must insert their MetroCard in a Select Bus Service MetroCard Fare Collector to have the transfer validated, and then obtain a valid proof-of-payment receipt from the MetroCard Fare Collector. Students may ride only on the route and in the direction indicated on the receipt. Students must retain the proof-of-payment receipt for the duration of the Select Bus Service trip and present the receipt on request to a New York City Police Officer or authorized personnel.

## E. <u>Transfers to Select Bus Service</u> (continued)

- 4. <u>Transfers Due to Subway Service Disruptions</u>. Regular and reduced fare passengers are entitled to transfer to Select Bus Service due to a subway service disruption with proper Courtesy Pass or General Order Transfer, as follows:
  - a. At the discretion of Station management/supervision, up to two Courtesy Passes per passenger are issued during unplanned subway service disruptions and are valid for transfer to any subway line, local bus or Select Bus Service route. Courtesy Passes are valid up to 48 hours after issuance. No additional transfers are issued to passengers presenting Courtesy Passes when boarding Select Bus Service buses. Passengers using Courtesy Passes on Select Bus Service must display the ticket on request to a New York City Police Officer or authorized personnel.
  - b. General Order Transfers are issued during planned General Order service disruptions and are only valid for transfer to authorized subway and/or bus/Select Bus Service route(s) during the General Order service disruption. General Order Transfers are valid until the time indicated, on the date of issue. Passengers using General Order Transfers on Select Bus Service must display the transfer on request to a New York City Police Officer or authorized personnel.

### F. Transfers from Select Bus Service

#### 1. Value-Based MetroCards

Regular and reduced fare passengers using a value-based MetroCard and having the appropriate fare deducted at a Select Bus Service MetroCard Fare Collector are entitled to transfer for free from any Select Bus Service route operated by NYCT or MaBSTOA to any subway line or local bus route (including service operated by other agencies that have reciprocal free transfers with NYCTA/MaBSTOA) within two hours of the initial fare deduction at the MetroCard Fare Collector. Passengers may not transfer to the same Select Bus Service route. Additional transfers to and from bus routes with special transit privileges listed in Appendix II of this Tariff will be permitted. Passengers using a value-based MetroCard and transferring to express bus service will be charged a step-up fare equal to the difference between the express bus fare and the Select Bus Service fare.

### 2. Payment in Coins

Regular and reduced fare passengers depositing the appropriate fare in exact change into a Coin Fare Collector located at any Select Bus Service Station, and then obtaining a valid proof-of-payment receipt from the Coin Fare Collector, are entitled to request an electronic paper transfer from the Select Bus Service bus operator upon boarding the Select Bus Service bus. The electronic paper transfer will be accepted on any local bus route, but will not be accepted on the same Select Bus Service route.

## F. <u>Transfers from Select Bus Service</u> (continued)

### 3. <u>Single Ride Ticket</u>

Passengers inserting a valid Single Ride Ticket into a Select Bus Service MetroCard Fare Collector, and then obtaining a valid proof-of-payment receipt from the MetroCard Fare Collector, are entitled to request an electronic paper transfer from the Select Bus Service bus operator upon boarding the Select Bus Service bus. The electronic paper transfer will be accepted on any local bus route, but will not be accepted on the same Select Bus Service route.

### G. Group Transfers

### 1. Group Transfers to Select Bus Service

Groups of up to four persons may transfer to Select Bus Service on a single value-based MetroCard provided the card has a valid transfer encoded for each member of the group. The MetroCard should be inserted once into the MetroCard Fare Collector at a Select Bus Service station, and a separate proof-of-payment receipt will be issued for each member of the group. Each member of the group must retain one proof-of-payment receipt for the duration of the Select Bus Service trip and display the receipt on request to a New York City Police Officer or authorized personnel.

### 2. <u>Group Transfers from Select Bus Service</u>

Groups of up to four persons may transfer from Select Bus Service on a single value-based MetroCard provided the card has, at a minimum, the equivalent of a full fare for each member of the group. The MetroCard should be inserted once for each member of the group into the MetroCard Fare Collector at a Select Bus Service station. The MetroCard will be encoded with a free transfer for each insertion, enabling the entire group to transfer free to a local bus or to the subway, provided the transfer is completed with a single dip of the MetroCard in the local bus farebox (or single swipe in subway turnstile) within two hours of the final insertion in the MetroCard Fare Collector.

### H. Free Transportation

1. All groups or individuals entitled to free transportation on NYCTA/MaBSTOA local bus service listed in Sections II.F & G of this Tariff will be carried at no charge on Select Bus Service. Individuals who have been issued MetroCard employee passes must insert their MetroCard in a Select Bus Service MetroCard Fare Collector, obtain a valid proof-of-payment receipt from the MetroCard Fare Collector, and present the receipt along with valid identification on request to a New York City Police Officer or authorized personnel. Individuals eligible for free transportation without MetroCard employee passes must present valid identification on request as listed in Sections II.F & G of this Tariff.

## I. <u>Unitickets</u>

1. Individuals with prepaid Unitickets from Metro-North Commuter Railroad or Long Island Rail Road will be carried at no extra charge on Select Bus Service routes listed in Section M of this Appendix. Individuals with Unitickets riding on Select Bus Service routes must display their Uniticket on request to a New York City Police Officer or authorized personnel. The origin or destination railroad station on the Uniticket must be a station listed in Section L for which the Select Bus Service route is listed as a connecting bus route.

### J. <u>Children's Fare</u>

1. A maximum of three children forty-four inches (44") and under accompanied by a fare paying adult passenger will be carried at no charge on regular scheduled NYCTA/MaBSTOA Select Bus Service.

### K. Use of MetroCard on NYCT/MaBSTOA Select Bus Service

1. Passengers using value-based MetroCards to pay their fare at a Select Bus Service station must have value on their MetroCard of at least \$2.75 (\$1.35 RFM) or a valid transfer encoded on the MetroCard. Passengers using time-based MetroCards at a Select Bus Service station must use cards that are within their period of validity.

### 2. Conditions of Use of Time-based MetroCard

- a. Having used a time-based MetroCard at a MetroCard Fare Collector to obtain a proof-of-payment receipt for use on Select Bus Service, the MetroCard cannot be inserted again at any Select Bus Service MetroCard Fare Collector within a specified time as determined by NYCTA.
- b. The acceptance or solicitation of compensation for the use of a time-based MetroCard by other than authorized agents of NYCTA is prohibited.

## L. Uniticket Transfer Stations and Connecting Select Bus Service Routes

<b>Station Name</b>	<b>Connecting Select Bus Service Routes</b>
Metro-North	
Harlem-125 <sup>th</sup> St	M60 Select Bus Service
Williams Bridge	Bx41 Select Bus Service
Fordham	Bx12 Select Bus Service
	Bx41 Select Bus Service
University Heights	Bx12 Select Bus Service
Yankees-E. 153 <sup>rd</sup> St	Bx6 Select Bus Service
Melrose	Bx6 Select Bus Service
<u>LIRR</u>	
Flushing	Q44 Select Bus Service

Individuals displaying prepaid Unitickets purchased from Metro-North Commuter Railroad will be carried at no additional charge on appropriate NYCTA/MaBSTOA Select Bus Service routes. Passengers using Unitickets on Select Bus Service must display their Uniticket on request to a New York City Police Officer or authorized personnel.

## M. <u>Select Bus Service Routes</u>

## 1. Select Bus Service with Off-Board Fare Collection

Borough	Route
Brooklyn	B44
Brooklyn	B46
Brooklyn	B82
Bronx	Bx6
Bronx	Bx12
Bronx	Bx41
Manhattan	M14
Manhattan	M15
Manhattan	M23
Manhattan	M34, M34A
Manhattan/Queens	M60
Manhattan	M79
Manhattan	M86
Queens	Q44
Queens	Q52/53
Queens	Q70

## 2. <u>Select Bus Service with On-Board Fare Collection</u>

Borough Route
Staten Island S79

#### VI. TRANSFERS FROM OTHER TRANSPORTATION PROVIDERS

1. Whenever this tariff entitles a passenger, using the MetroCard as a form of payment, to a transfer from a conveyance of a transportation provider not an affiliate or subsidiary of the Metropolitan Transportation Authority to a NYCTA subway or NYCTA/MaBSTOA/MTABC bus, and where the fare on such a conveyance is less than the NYCTA fare, the President of NYCTA is authorized to establish a charge in the amount equal to the difference between the fares, with such charge to be deducted at the NYCTA/MaBSTOA/MTABC bus farebox or upon entry into the subway, as applicable.

#### APPENDIX I

### Wheelchair-Accessible Subway Stations

The following subway stations are accessible to passengers in wheelchairs. All accessible stations in Manhattan, the Bronx, Queens, and Brooklyn are equipped with AutoGate, and envelopes used by passengers in wheelchairs to pay their fares are available at these stations.

<u>Station</u> <u>Line</u>

Manhattan

Bowling Green Lexington Avenue South Ferry Broadway-7 Avenue

Cortlandt Street Broadway

WTC-Cortlandt Broadway-7 Avenue

World Trade Center 8 Avenue

Chambers Street Broadway-7 Avenue

Fulton St Lexington Avenue, Broadway-7 Avenue, Jamaica,

8 Avenue

Brooklyn Bridge-City Hall/Chambers Lexington Avenue & Nassau St

Canal St Lexington Avenue

Broadway-Lafayette/Bleecker St 6 Avenue & Lexington Avenue

W 4 St-Washington Sq 6 Avenue & 8 Avenue

1 Av Canarsie

14 St-Union Sq Broadway & Canarsie

14 St 8 Avenue 8 Av Canarsie

23 St Lexington Avenue 28 St (Southbound only) Lexington Avenue

34 St-Herald Sq 6 Avenue 34 St-Herald Sq Broadway

34 St-Penn Station Broadway-7 Avenue

34 St-Penn Station 8 Avenue
34 St-Hudson Yards Flushing
42 St-Port Authority Bus Terminal 8 Avenue

Grand Central-42 St Lexington Avenue & Flushing

Times Square-42 St Broadway, Broadway-7 Avenue & Flushing

47-50 Sts-Rockefeller Ctr6 Avenue49 St (Northbound only)Broadway50 St (Southbound only)8 Avenue

51 St Lexington Avenue

Lexington Av-53 St 53 Street

59 St-Columbus Circle 8 Avenue & Broadway-7 Avenue

Lexington Av-63 St 63 Street, Roosevelt Island 63 Street

66 St-Lincoln Center Broadway-7 Avenue
72 St Broadway-7 Avenue

72 St 2 Avenue 86 St 2 Avenue

86 St (Northbound only) Lexington Avenue

96 St 2 Avenue

#### APPENDIX I

### Wheelchair-Accessible Subway Stations (continued)

Station	<u>Line</u>
---------	-------------

## Manhattan (continued)

96 St Broadway-7 Avenue 125 St Lexington Avenue

 125 St
 8 Avenue

 135 St
 Lenox Av

 168 St
 8 Avenue

 175 St
 8 Avenue

 Inwood-207 St
 8 Avenue

Dyckman St (Southbound only)

Broadway-7 Avenue

#### **Bronx**

161 St/Yankee StadiumJerome161 St/Yankee StadiumConcourse

231 St Broadway-7 Avenue
233 St White Plains Road
3 Av-149 St White Plains Road
E 180 St White Plains Road

Fordham Rd Jerome

Gun Hill Road White Plains Road

Hunts Point Av Pelham
Kingsbridge Rd Concourse
Pelham Bay Park Pelham

Pelham Pkwy White Plains Road Simpson St White Plains Road

#### Queens

21 St-Queensbridge 63 Street

74 St-Roosevelt Av Flushing & Queens Boulevard

Aqueduct Racetrack Rockaways
Astoria Blvd Astoria
Court Sq Flushing
Far Rockaway-Mott Av Rockaways

Forest Hills-71 Av Queens Boulevard Flushing-Main St Flushing

Howard Beach-JFK Airport

Jamaica Center (Parsons/Archer)

Jamaica-Van Wyck

Jamaica-179 St

Rockaways

Archer Avenue

Archer Avenue

Queens Boulevard

Junction Blvd Flushing

Kew Gardens-Union Tpke
Middle Village-Metropolitan Av
Ozone Park-Lefferts Blvd
Ozone Plane

Queens Plaza Queens Boulevard

Rockaway Park-Beach 116 St
Sutphin Blvd-Archer Av-JFK Airport
Woodside-61 St
Rockaways
Archer Avenue
Flushing

## APPENDIX I Wheelchair-Accessible Subway Stations (continued)

### Station

Brooklyn

8 Av (Northbound Only) Sea Beach

62 St/New Utrecht Av West End, Sea Beach

86 St 4 Avenue

Broadway-7 Avenue, Lexington Avenue Atlantic Avenue-Barclays Ctr

Brighton & 4 Avenue

Avenue H (Southbound Only)

Bay Pkwy Bedford Av Borough Hall

Borough Hall (To Manhattan Only) Brooklyn College-Flatbush Av

Canarsie/Rockaway Pkwy

Church Av Church Av

Coney Island-Stillwell Av Crown Hts-Utica Av

DeKalb Av Euclid Av Flushing Av Franklin Av Franklin Av Jay St-MetroTech Kings Highway Marcy Av

Myrtle-Wyckoff Avs

Park Pl Prospect Park Utica Av

Wilson Av (Northbound Only)

Brighton West End Canarsie

Broadway-7 Avenue Lexington Avenue Nostrand Avenue

Canarsie

Nostrand Avenue

Culver

Coney Island Terminal Eastern Parkway 4 Avenue & Brighton

**Fulton Street** Jamaica

Franklin Shuttle Fulton Street

Culver, Fulton Street & 4 Avenue

Brighton Jamaica

Canarsie & Myrtle Avenue

Franklin Shuttle

Brighton & Franklin Shuttle

Fulton Street Canarsie

#### Staten Island Railway

St. George Arthur Kill Dongan Hills Great Kills Tottenville

## APPENDIX II Bus Routes With Special Transfer Privileges

### **Brooklyn**

### (1) <u>B11 Toward 1 Avenue (Westbound)</u>

Boarding passengers with a valid transfer from the B6 traveling toward Bay 37 Street (Westbound) are entitled to an additional free transfer to any other local bus route. The transfer is not valid on the B6 or B11 bus routes and is valid for two hours from the time of issue.

### (2) B11 Toward Flatbush Avenue (Eastbound)

Boarding passengers with a valid transfer from any other local bus route are entitled to an additional free transfer valid on the B6 traveling toward Ashford Street (Eastbound). The transfer is valid for two hours from the time of issue and cannot be used to receive an additional transfer on the B6.

#### (3) B6 Toward Ashford Street (Eastbound)

Boarding passengers with a valid transfer from the B11 traveling toward Flatbush Avenue (Eastbound) are entitled to an additional free transfer to any local bus route. The transfer is not valid on the B6 or B11 bus routes and is valid for two hours from the time of issue.

## (4) <u>B6 Toward Bay 37 Street (Westbound)</u>

Boarding passengers with a valid transfer from any other local bus route are entitled to an additional free transfer valid on the B11 traveling toward 1 Avenue (Westbound). The transfer is valid for two hours from the time of issue and cannot be used to receive an additional transfer on the B11.

### Brooklyn/Queens - MetroCard Only

### (1) B61/B62 Toward Queens Plaza (Northbound)

Passengers boarding the northbound B61 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below may then use the MetroCard to transfer free to the northbound B62 within two hours of dipping the MetroCard on the B61:

Route Toward
B63 Cobble Hill

### (2) B61/B62 Toward Queens Plaza (Northbound)

Passengers paying the fare with a value-based MetroCard on the northbound B61 and using the free transfer encoded on the MetroCard to transfer to the northbound B62 may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the B62:

Route	Toward
B24	Both Directions
B43	Both Directions
B44 Lcl/SBS	Sheepshead Bay
B46 Lcl/SBS	Kings Plaza
B48	<b>Both Directions</b>
B60	Canarsie
B69	Kensington
Q32	<b>Both Directions</b>
Q39	Ridgewood
Q54	Jamaica
Q59	Rego Park
Q60	<b>Both Directions</b>
Q66	Flushing
Q67	Ridgewood
Q69	Jackson Heights
Q100	Rikers Island
Q101	<b>Both Directions</b>
Q102	<b>Both Directions</b>

Brooklyn/Queens - MetroCard Only (continued)

### (3) B62/B61 Toward Red Hook, Brooklyn (Southbound)

Passengers boarding the southbound B62 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below may then use the MetroCard to transfer free to the southbound B61 within two hours of dipping the MetroCard on the B62:

Route	Toward
B24	Both Directions
B43	Both Directions
B44 Lcl/SBS	Williamsburg Bridge Plaza
B46 Lcl/SBS	Williamsburg Bridge Plaza
B48	Both Directions
B60	Williamsburg Bridge Plaza
B69	Downtown Brooklyn
Q32	Both Directions
Q39	Long Island City
Q54	Williamsburg Bridge Plaza
Q59	Williamsburg Bridge Plaza
Q60	Both Directions
Q66	Long Island City
Q67	Long Island City
Q69	Long Island City
Q100	Long Island City
Q101	Both Directions
Q102	Both Directions

### (4) <u>B62/B61 Toward Red Hook, Brooklyn (Southbound)</u>

Passengers paying the fare with a value-based MetroCard on the southbound B62 and using the free transfer encoded on the MetroCard to transfer to the southbound B61 may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the B61:

Route	Toward
B63	Fort Hamilton

### The Bronx

## (1) <u>Bx12 Local/SBS Toward 207th Street, Manhattan (Westbound)</u>

Boarding passengers with valid Westbound Bx29 transfers on Westbound Bx12 buses at the Pelham Bay Park subway station are entitled to an additional transfer valid for two hours from time of issue to continue their trips, on the following routes:

Route	Toward
Bx31	<b>Both Directions</b>
Bx8	<b>Both Directions</b>
Bx39	<b>Both Directions</b>
Bx22	<b>Both Directions</b>
Bx9	Both Directions
Bx19	<b>Both Directions</b>
Bx17	Toward 135 St
Bx15	Toward 125 St
Bx55	<b>Both Directions</b>
Bx41 Lcl/SBS	Both Directions
Bx34	Toward Woodlawn
Bx28	Toward Co-op City
Bx38	Toward Co-op City
Bx1	<b>Both Directions</b>
Bx2	<b>Both Directions</b>
Bx32	<b>Both Directions</b>
Bx3	Both Directions
Bx7	<b>Both Directions</b>
Bx20	Toward Riverdale
M100	<b>Both Directions</b>

## The Bronx (Continued)

## (2) <u>Bx12 Local/SBS Toward Pelham Bay/Bay Plaza, Bronx (Eastbound)</u>

Boarding passengers with valid transfers from the bus routes listed below on Eastbound Bx12 buses are entitled to an additional transfer valid for two hours from time of issue to continue their trips on the Eastbound Bx29 at the Pelham Bay Park subway station:

Route	Toward
M100	<b>Both Directions</b>
Bx20	Toward 207 St
Bx7	<b>Both Directions</b>
Bx3	<b>Both Directions</b>
Bx32	<b>Both Directions</b>
Bx1	<b>Both Directions</b>
Bx2	<b>Both Directions</b>
Bx28	Toward Valentine Av
Bx38	Toward Valentine Av
Bx34	Toward Fordham Rd
Bx41 Lc1/5	SBS Both Directions
Bx55	<b>Both Directions</b>
Bx15	Fordham Plaza
Bx17	Fordham Plaza
Bx19	<b>Both Directions</b>
Bx9	Toward Riverdale
Bx22	<b>Both Directions</b>
Bx39	<b>Both Directions</b>
Bx8	<b>Both Directions</b>
Bx31	<b>Both Directions</b>

## Manhattan - MetroCard Only

### (1) M10/M20 Toward South Ferry, Manhattan (Southbound)

Passengers boarding the southbound M10 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below may then use the MetroCard to transfer free to the southbound M20 within two hours of dipping the MetroCard on the M10:

Route	<u>Toward</u>
Bx15	<b>Both Directions</b>
Bx19	<b>Both Directions</b>
Bx33	<b>Both Directions</b>
M3	<b>Both Directions</b>
M60 SBS	<b>Both Directions</b>
M72	<b>Both Directions</b>
M79 SBS	<b>Both Directions</b>
M86 SBS	<b>Both Directions</b>
M96/106	<b>Both Directions</b>
M100	<b>Both Directions</b>
M101	<b>Both Directions</b>
M116	<b>Both Directions</b>

## (2) M10/M20 Toward South Ferry, Manhattan (Southbound)

Passengers boarding the southbound M20 and dipping a value-based MetroCard encoded with a transfer from the southbound M10 may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the M20:

Route .	<u>Toward</u>
M8	<b>Both Directions</b>
M9	<b>Both Directions</b>
M14 SBS	<b>Both Directions</b>
M21	<b>Both Directions</b>
M22	<b>Both Directions</b>
M23 SBS	<b>Both Directions</b>

## Manhattan - MetroCard Only (continued)

## (1) M20/M10 Toward 159<sup>th</sup> Street, Manhattan (Northbound)

Passengers boarding the northbound M20 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below may then use the MetroCard to transfer free to the northbound M10 within two hours of dipping the MetroCard on the M20:

Route	<u>Toward</u>
M8	<b>Both Directions</b>
M9	<b>Both Directions</b>
M14 SBS	<b>Both Directions</b>
M21	<b>Both Directions</b>
M22	<b>Both Directions</b>
M23 SBS	<b>Both Directions</b>

## (2) M20/M10 Toward 159<sup>th</sup> Street, Manhattan (Northbound)

Passengers boarding the northbound M10 and dipping a value-based MetroCard encoded with a transfer from the northbound M20 may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the M10:

Route	Toward
Bx15	<b>Both Directions</b>
Bx19	<b>Both Directions</b>
Bx33	<b>Both Directions</b>
M3	<b>Both Directions</b>
M60 SBS	<b>Both Directions</b>
M72	<b>Both Directions</b>
M79 SBS	<b>Both Directions</b>
M86 SBS	<b>Both Directions</b>
M96/106	<b>Both Directions</b>
M100	<b>Both Directions</b>
M101	<b>Both Directions</b>
M116	<b>Both Directions</b>

### Manhattan - MetroCard Only

### (1) M5/M55 Toward South Ferry, Manhattan (Southbound)

Passengers boarding the southbound M5 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below may then use the MetroCard to transfer free to the southbound M55 within two hours of dipping the MetroCard on the M5:

Route	<u>Direction</u>
Bx3	Toward GW Bridge
Bx6 Lcl/SBS	Both Directions
Bx7	Toward W 167 St
Bx11	Toward GW Bridge
Bx13	Toward GW Bridge
Bx15	Both Directions
Bx19	Both Directions
Bx35	Toward W 181 St
Bx36	Toward GW Bridge
M10	Toward Columbus Circle
M11	Both Directions
M31	Both Directions
M50	Both Directions
M57	Both Directions
M66	Both Directions
M72	Both Directions
M79 SBS	Both Directions
M98	Both Directions
M100	Toward East Harlem
M104	<b>Toward Times Square</b>

## (2) M5/M55 Toward South Ferry, Manhattan (Southbound)

Passengers boarding the southbound M55 and dipping a value-based MetroCard encoded with a transfer from the southbound M5 may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the M55:

Route	<u>Direction</u>
M8	<b>Both Directions</b>
M9	<b>Both Directions</b>
M14 SBS	<b>Both Directions</b>
M21	<b>Both Directions</b>
M22	<b>Both Directions</b>
M23 SBS	<b>Both Directions</b>

## Manhattan - MetroCard Only (continued)

### (1) M55/M5 Toward George Washington Bridge Bus Station, Manhattan (Northbound)

Passengers boarding the northbound M55 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below may then use the MetroCard to transfer free to the northbound M5 within two hours of dipping the MetroCard on the M55:

Route	<u>Direction</u>
M8	<b>Both Directions</b>
M9	<b>Both Directions</b>
M14 SBS	<b>Both Directions</b>
M21	<b>Both Directions</b>
M22	<b>Both Directions</b>
M23 SBS	Both Directions

## (2) M55/M5 Toward George Washington Bridge Bus Station, Manhattan (Northbound)

Passengers boarding the northbound M5 and dipping a value-based MetroCard encoded with a transfer from the northbound M55 may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the M5:

Route	<u>Direction</u>
Bx3	Toward Riverdale
Bx6 Lcl/SBS	Both Directions
Bx7	Toward Riverdale
Bx11	Toward West Farms Road
Bx13	Toward E 149 St
Bx15	Both Directions
Bx19	Both Directions
Bx35	Toward West Farms Road
Bx36	Toward Soundview
M10	Toward 159 St
M11	Toward Riverbank Park
M31	Both Directions
M50	Both Directions
M57	Both Directions
M66	Both Directions
M72	Both Directions
M79 SBS	Both Directions
M98	Both Directions
M100	Both Directions
M104	Both Directions

## Manhattan - MetroCard Only (continued)

### (1) M104 to M42 to Subway

Passengers boarding the eastbound M42 and dipping a value-based MetroCard encoded with a transfer from the southbound M104, may then use the MetroCard to transfer free to the following subway stations within two hours of dipping the MetroCard on the M42:

42 St-Bryant Pk (B,D,F,M)/5 Av (7) Grand Central-42 St (S,4,5,6,7)

### (2) Subway to M42 to M104

Passengers boarding the westbound M42 and dipping a value-based MetroCard encoded with a valid transfer from any subway station except those listed in (1) above, may then use the MetroCard to transfer free to the northbound M104 within two hours of dipping the MetroCard on the M42.

## Manhattan - MetroCard Only (continued)

### (1) M104/M42 Toward Times Square/1 Av, Manhattan (Southbound/Eastbound)

Passengers boarding the southbound M104 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below, may then use the MetroCard to transfer free to the eastbound M42 within two hours of dipping the MetroCard on the M104:

Route	<u>Direction</u>
M4	Both Directions
M10	Columbus Circle
M31	Both Directions
M50	Both Directions
M57	Both Directions
M60	Toward Broadway-106 St
M66	Both Directions
M72	Both Directions
M79 SBS	Both Directions
M86 SBS	Toward West End Av
M96	Toward West End Av
M100	Both Directions
M101	Both Directions
M116	Toward Broadway-106 St

### (2) M104/M42 Toward Times Square/1 Av, Manhattan (Southbound/Eastbound)

Passengers boarding the eastbound M42 and dipping a value-based MetroCard encoded with a transfer from the southbound M104, may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the M42:

<u>Direction</u>
<b>Both Directions</b>
South Ferry
<b>Both Directions</b>
<b>Both Directions</b>
<b>Both Directions</b>

## Manhattan - MetroCard Only (continued)

### (1) M42/M104 Toward 12 Av/129 St (Westbound/Northbound)

Passengers boarding the westbound M42 and dipping a value-based MetroCard encoded with a transfer from any of the bus routes listed below, may then use the MetroCard to transfer free to the northbound M104 within two hours of dipping the MetroCard on the M42:

Route	<u>Direction</u>
M1	<b>Both Directions</b>
M2	<b>Both Directions</b>
M3	<b>Both Directions</b>
M4	<b>Both Directions</b>
M15 Lcl/SBS	<b>Both Directions</b>
M55	44 St
M101	<b>Both Directions</b>
M102	<b>Both Directions</b>
M103	<b>Both Directions</b>

### (2) M42/M104 Toward 12 Av/129 St (Westbound/Northbound)

Passengers boarding the northbound M104 and dipping a value-based MetroCard encoded with a transfer from the westbound M42, may then use the MetroCard to transfer free to any of the bus routes listed below within two hours of dipping the MetroCard on the M104:

Route .	Direction
M4	Both Directions
M10	Columbus Circle
M31	Both Directions
M50	Both Directions
M57	Both Directions
M60	Toward Broadway-106 St
M66	Both Directions
M72	Both Directions
M79 SBS	Both Directions
M86 SBS	Toward West End Av
M96	Toward West End Av
M100	Both Directions
M101	Both Directions
M116	Toward Broadway-106 St

### Queens

(1) Q17 Toward Flushing (Northbound), Q30 Toward Little Neck Parkway (Northbound), and Q31 Toward 27 Avenue (Northbound)

Boarding passengers with valid transfers on Northbound Q17, Q30 and Q31 buses are entitled to an additional transfer valid for two hours from time of issue, to continue their trips, as follows:

Valid Transfer from	Entitled to Transfer to Any
Any of the Following	of the Following Routes at
Routes at Merrick Blvd	Hillside Av and 169 St
and Archer Av	

Route	Toward	Route	Toward
Q4	Jamaica Center	Q1	243 St or Queens Village
Q5	Jamaica Center	Q2	Belmont Park
Q42	Jamaica Center	Q36	257 St & Jamaica Av or Little Neck
Q84	Jamaica Center	Q43	268 St & Hillside Av
Q85	Jamaica Center	Q83	Hillside Av & 153 St

(2) Q17 Toward Archer Avenue (Southbound), Q30 Toward Sutphin Boulevard (Southbound), and Q31 Toward Sutphin Boulevard (Southbound)

Boarding passengers with valid transfers on Southbound Q17, Q30, and Q31 buses are entitled to an additional transfer valid for two hours from time of issue to continue their trips, as follows:

Valid Transfer from	Entitled to Transfer to Any
Any of the Following	of the Following Routes at
Routes at Hillside Av	Merrick Blvd and Archer Av
and 169 St	

Route	<u>Toward</u>	Route	Toward
Q1	165 St Terminal	Q4	Linden Blvd & 235 St
Q2	165 St Terminal	Q5	Green Acres Mall or
Q36	165 St Terminal		Francis Lewis Blvd
Q43	LIRR Jamaica Sta	Q42	Sayres Av & 180 St
		Q83	Queens Village or 113 Dr
		Q84	130 Av or Springfield Blvd
		Q85	147 Av or Green Acres Mall

### Queens (continued)

## (1) Q27 to Q83 to Subway

Passengers using value-based MetroCards and boarding the southbound Q27 are entitled to receive an electronic paper transfer valid on the westbound Q83 when exiting the Q27 at Springfield Blvd. and Murdock Avenue. Passengers may then use the MetroCard encoded transfer to transfer free to the subway within two hours of boarding the Q27.

## (2) Subway to Q83 to Q27

Passengers using value-based MetroCards to transfer from the subway to the eastbound Q83 and exiting the Q83 at Murdock Avenue and Springfield Blvd, are entitled to an electronic paper transfer valid on the northbound Q27.

### $(3) \qquad \underline{\text{Q83 to Q27}}$

Passengers using value-based MetroCards to board the eastbound Q83 are entitled to receive an electronic paper transfer valid on the northbound Q27 when exiting the Q83 at Murdock Avenue and Springfield Blvd. Passengers may then use the MetroCard encoded transfer to transfer free to any route intersecting the Q27 on Springfield Blvd. between Colfax Street and Jamaica Avenue.

#### (4) Q27 to Q83

Passengers using a value-based MetroCard encoded transfer to transfer to the southbound Q27 on Springfield Blvd. between Jamaica Avenue and Murdock Avenue are entitled to receive an electronic paper transfer valid on the westbound Q83 when exiting the Q27 at Springfield Blvd. and Murdock Avenue.

## Staten Island/Brooklyn – MetroCard Only

#### (1) S59 or S78 to S79 SBS to Subway

Passengers boarding Brooklyn-bound S79 Select Bus Service and dipping a value-based MetroCard encoded with a transfer from the S59 or S78 bus routes may then use the MetroCard to transfer free to the subway at the 86 St Station (Fourth Avenue Line) within two hours of dipping the MetroCard on the S79 SBS.

### (2) Subway to S79 SBS to S59 or S78

Passengers boarding Staten Island-bound S79 Select Bus Service and dipping a value-based MetroCard encoded with a transfer from any subway station except the 86 St Station (Fourth Avenue Line) may then use the MetroCard to transfer free to the S59 or S78 bus routes within two hours of dipping the MetroCard on the S79 SBS.

### (1) S59 or S78 to S79 SBS to Brooklyn Buses

Passengers boarding Brooklyn-bound S79 Select Bus Service and dipping a value-based MetroCard encoded with a transfer from the S59 or S78 bus routes may then use the MetroCard to transfer free to the following bus routes within two hours of dipping the MetroCard on the S79 SBS:

Route	<u>Toward</u>
B1	Manhattan Beach
B16	Lefferts Gardens
B63	Cobble Hill
B70	<b>Both Directions</b>

### (2) <u>Brooklyn Buses to S79 SBS to S59 or S78</u>

Passengers boarding Staten Island-bound S79 Select Bus Service and dipping a value-based MetroCard encoded with a transfer from the following bus routes may then use the MetroCard to transfer free to the S59 or S78 bus routes within two hours of dipping the MetroCard on the S79 SBS.

Route	Toward
B1	Bay Ridge
B16	Bay Ridge
B63	Bay Ridge
B70	<b>Both Directions</b>

## APPENDIX III Uniticket Transfer Stations and Connecting NYCTA/MaBSTOA/MTABC Local Bus Routes

Connecting
Bus Routes

## Long Island Rail Road

Station Name

Rosedale Q5 and Q85 Bayside Q13 and Q31

Flushing Q12, Q13, Q15, Q16, Q17, Q19, Q20, Q25, Q26, Q27,

Q28, Q34, Q44 SBS, Q48, Q50, Q65, and Q66

### Metro-North

Harlem-125th St M60, M60 SBS, M35, M100, M101 and Bx15

Woodlawn Bx16 and Bx31

Williams Bridge Bx28, Bx38, Bx30, Bx41, Bx41 SBS and Bx55

Fordham Bx9, Bx12, Bx12 SBS, Bx15, Bx17, Bx22, Bx41, Bx41

SBS and Bx55

Tremont Bx40 and Bx42

Melrose Bx6, Bx6 SBS and Bx13 Marble Hill Bx7, Bx9, and Bx20

Botanical Gardens Bx26

Morris Heights Bx18, Bx40, and Bx42 University Heights Bx12, Bx12 SBS

Yankees-E. 153<sup>rd</sup> Street Bx6, Bx6 SBS and Bx13

Individuals displaying prepaid Unitickets purchased from Long Island Rail Road or Metro-North Commuter Railroad will be carried at no additional charge on appropriate NYCTA/MaBSTOA/MTABC local bus in direction of Long Island Rail Road or Metro-North station only; or in either direction on appropriate bus when ticket holder boards bus at appropriate Long Island Rail Road or Metro-North station.

Unitickets may only be purchased with Long Island Rail Road or Metro-North Commuter Railroad monthly or weekly commutation tickets. Prices for Unitickets valid on NYCTA/MaBSTOA/MTABC local buses are as follows:

Monthly \$44.75 Weekly \$11.50

## APPENDIX IV Express Bus Routes

## NYCTA/MaBSTOA

Brooklyn	Queens	Staten	Island
X27	X63	SIM1	SIM15
X28	X64	SIM1C	SIM22
X37	X68	SIM2	SIM23
X38		SIM3	SIM24
		SIM3C	SIM25
		SIM4	SIM26
		SIM4C	SIM30
		SIM4X	SIM31
		SIM5	SIM32
		SIM5X	SIM33
		SIM6	SIM34
		SIM6X	SIM35
		SIM7	
		SIM8	
		SIM8X	
		SIM10	

## MTA Bus

<u>Bronx</u>		<u>Brooklyn</u>	Queens	
BxM1	BxM8	BM1	QM1	QM17
BxM2	BxM9	BM2	QM2	QM18
BxM3	BxM10	BM3	QM3	QM20
BxM4	BxM11	BM4	QM4	QM21
BxM6	BxM18	BM5	QM5	QM24
BxM7			QM6	QM25
			QM7	QM31
			QM8	QM32
			QM10	QM34
			QM11	QM35
			QM12	QM36
			QM15	QM40
			QM16	QM42
				QM44

All other NYCTA/MaBSTOA/MTABC bus routes are local.

## APPENDIX V Local Bus Branch Route Transfer Restrictions

Transfers between local bus routes defined as branches of a common route are restricted. Specifically, free transfers between the following pairs or groups of routes, below, are not permitted:

<u>Corridor</u> <u>Routes</u>

Manhattan

96th St. M96/M106

Madison/Fifth Av M1, M2, M3, M4 Lexington/Third Av M101, M102, M103

Bronx

Grand Concourse Bx1, Bx2
Tremont/Burnside Av Bx40, Bx42

<u>Note</u>: Free transfers between routes within corridors in **bold** type are permitted in the same direction, but not in the opposite direction.

#### APPENDIX VI

Special Transfer Privileges -- Staten Island Local Bus, SIRTOA, Manhattan Subway or Local Bus

(1) Manhattan bound passengers using value-based MetroCards and having the appropriate fare deducted on a Staten Island local bus may transfer to SIRTOA at any station between Tottenville and Stapleton and exit SIRTOA for free at St. George Terminal and then transfer for free at the following Manhattan subway stations:

StationLinesBowling GreenLexington Avenue

Wall Street Lexington Avenue

Fulton St.

Wall Street

South Ferry

Rector Street

Broad Street

Whitehall Street

Rector Street

Broadway

Rector Street

Broadway

Rector Street

Broadway

(2) Manhattan bound passengers using value-based MetroCards and having the appropriate fare deducted on a Staten Island local bus may transfer to SIRTOA at any station between Tottenville and Stapleton and exit SIRTOA for free at St. George terminal and then transfer for free to the following Manhattan bus routes:

M55, M20, M15, M15 SBS

(3) Staten Island bound passengers using value-based MetroCards and having the appropriate fare deducted at any subway station or on a Manhattan local bus may transfer for free to SIRTOA at St. George and then exit SIRTOA at any station between Stapleton and Tottenville and transfer for free to the following Staten Island local bus routes:

S51/81, S53/93, S54, S55, S56, S57, S59, S74/84, S76/86, S78, S79 SBS, S89

## APPENDIX VII Unlimited Ride Time-based MetroCards (Passes)

Time-based MetroCards are passes valid for unlimited rides over a specified period and subject to certain conditions. A list of passes offered by NYCTA appears below along with the current price. See Section II.M for conditions of use.

Pass Category	Pass Price	Conditions
30-Day MetroCard	\$127	Valid for unlimited rides on NYCTA
		subway or NYCTA/MaBSTOA/MTABC
Reduced Fare 30-Day MetroCard*	\$63.50	local bus or SIRTOA, taken within 30
		days of initial swipe or dip of pass. Pass
		valid until 11:59 pm on 30 <sup>th</sup> day.
Calendar Monthly MetroCard	127	Valid for unlimited rides on NYCTA
(Available through mail subscription		subway or NYCTA/MaBSTOA/MTABC
as part of joint commuter ticket or to		local bus or SIRTOA, if used within
participants in the Premium		specified calendar month.
TransitChek MetroCard program.)		
Reduced Fare EasyPay MetroCard	\$63.50	Reduced Fare EasyPay subscribers billed
(Available through Reduced-Fare		up to a maximum of \$63.50 per month for
EasyPay subscription program.)		NYCTA subway and
		NYCTA/MaBSTOA/MTABC local bus
	h	trips.
7-Day Express Bus Plus MetroCard	\$62	Valid for unlimited rides on NYCTA
		subway or NYCTA/MaBSTOA/MTABC
		express or local bus or SIRTOA, taken
		within 7 days of initial swipe or dip of
		pass. Pass valid until 11:59 pm on 7 <sup>th</sup>
7 Des Metro Cont	622	day.
7-Day MetroCard	\$33	Valid for unlimited rides on NYCTA
Dadward Form 7 Day Matric Cand*	\$16.50	subway or NYCTA/MaBSTOA/MTABC
Reduced Fare 7-Day MetroCard*	\$10.30	local bus or SIRTOA, taken within 7 days of initial swipe or dip of pass. Pass valid
		until 11:59 pm on 7 <sup>th</sup> day.
		unui 11.39 pin on / day.

<sup>\*</sup>Available only to qualifying senior and disabled customers with Reduced Fare photo-ID Cards.